As a faith-based organization, we believe our work is a calling to care for God’s people. We aspire to bring His light to others in tangible ways—to bring hope, healing, and health.

**Our Mission:** To improve the quality of life of the people in the communities we serve through health care and education.

**Our Vision:** Kettering Health Network will be recognized as the leader in transforming the health care experience.

**Our Values:** Trustworthy, Innovative, Caring, Competent, Collaborative
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From the Leadership

Kettering Health Network considers it a sacred calling to care for our community’s health. Therefore, when our patients seek quality health care close to home, we will provide the best care.

As we continue to expand locations and services in our neighborhoods; pursue innovative ways to provide accessible care; and promote outreach efforts to support the whole person—mind, body, and spirit—we will follow Jesus’s example of compassion and healing.

This annual report underscores our accomplishments. It tells the stories of countless lives we’ve touched and highlights Kettering Health Network’s continued commitment to transforming our community’s health.

Thank you for making a difference.

Dave Weigley  
Chairman of the Board of Directors

Fred Manchur  
Chief Executive Officer

Roy Chew  
President

“Nothing ever rose to touch the skies unless someone dreamed that it should, someone believed that it could, and someone willed that it must.”

Charles F. Kettering
“High achievement always takes place in the framework of high expectation.”

Charles F. Kettering

Kettering Health Network is a not-for-profit system of eight hospitals, 11 emergency centers, and more than 120 outpatient facilities serving the people of southwest Ohio.

2017 by the numbers

- **12,559** employees
- **1,580** volunteers
- **1,170,260** outpatient visits
- **61,840** discharges
- **6,054** babies delivered
- **2,138** physicians on staff
- **1,464** licensed beds
- **321,318** emergency visits

Health Care How It Should Be Five-time winner of this prestigious recognition

William Meyers, DO, diagnostic radiologist
To transform care for patients and their families, we’re expanding services to new communities and offering a coordinated approach to health care. In 2017, we broke ground on new locations, where patients will receive preventive, whole-person care in their immediate neighborhoods.

**KETTERING HEALTH NETWORK MIDDLETOWN**
*Open August 2018*

The medical center includes a full-service emergency department, lab and imaging services, and a medical office building for physician practices.

**TROY HOSPITAL**
*Opening 2019*

The hospital will include a full-service emergency department, lab and imaging services, surgery center, and a medical office building for physician practices.

When these projects are complete, the network will include:

- 9 hospitals
- 12 emergency departments
- 120+ outpatient locations

“We are thrilled to expand our services to the Troy and Middletown communities. We look forward to serving these communities and connecting people to better and faster access to quality health care.”

Fred Manchur, CEO of Kettering Health Network
PATIENT-CENTERED CANCER CARE
2017 marked the first year of Kettering Medical Center’s new world-class cancer center. Each floor and space within the building was designed by cancer patients, survivors, families, physicians, and clinicians who contributed their knowledge and experience to create the future of cancer care. Kettering Cancer Care is designed to support a holistic care approach tailored to each patient’s needs: mind, body, and spirit.

EXPANDING MEDFLIGHT COVERAGE
In 2017, Kettering Health Network partnered with MedFlight to add a permanent medical helicopter and base at Preble County Medical Center in Eaton. This allows Kettering Health Network to provide comprehensive, 24/7 air and ground coverage for residents in the network’s 16-county service area.

KETERING PHYSICIAN PARTNERS
Kettering Physician Partners, a Clinical Integration Network, completed its second year as the organizational and legal foundation for expanding the partnership between our physicians and Kettering Health Network. Kettering Physician Partners’ quadruple aim is to provide the best patient experience, clinical outcomes, and the most cost-effective care with aligned and engaged physicians.

2017 by the numbers
1,472 members
500,000+ lives cared for
6 contracts
We want to educate and empower women in health and well-being. Through expanded services and the Healthy Women program, we offer events, resources, and a choice in services throughout the region that help women and their families live their best lives.

HEALTHY WOMEN PROGRAM
Free membership includes
• Healthy Women newsletter
• Quarterly perks
• Business discounts
• Exclusive member events
• Find an OB-GYN

2017 by the numbers
989 Healthy Women members
28 health articles provided
9 local businesses offering discounts

Learn more at ketteringhealth.org/women

At Kettering Health Network, we consistently provide care for all women at all stages of life. This year, we continued our commitment to women and expanded options for women’s health.

NEW WOMEN’S CENTER
The Dona Sheley Women’s Health Center opened at Soin Medical Center, offering a comprehensive range of women’s health services in one convenient location. The center features a new Kettering Breast Evaluation Center and includes a full range of breast diagnostic services, including 3D mammography. A full range of obstetrics and gynecology services are also available at the center.

EXPANDING NATURAL BIRTH OPTIONS
Kettering Health Network maternity centers and affiliated OB-GYN practices have expanded natural birth options, including certified nurse midwives, offering nitrous oxide as a pain management tool to laboring women, introducing the use of labor tubs, and providing childbirth classes at all four Kettering Health Network Maternity Center locations.

When Emily Kendrick decided to explore natural birth options for her second delivery, she was excited to learn that a certified nurse midwife was now available at Soin Medical Center, where her first child had been born. Emily met with nurse midwife Darla Baker, APRN-CNM, who Emily says immediately made her feel “like a part of her family rather than a patient.”

“Making sure you have the right team in place can help you achieve the birth experience you want.” Emily Kendrick
At Kettering Health Network, we aim to share God’s light by reaching out to serve others. As the hands and feet of Jesus, we must nurture the spirit of those who seek our help, host health events for the community, support others who share our common goal of service, and extend our mission around the globe.

“God is light; in Him there is no darkness at all . . . If we walk in the light, as He is in the light, we have fellowship with one another.”

1 John 1:5-7
As a faith-based organization, we bring God’s light beyond the walls of the hospital and into communities near and far. We provide healing not only for the body, but also the human spirit.

**GOSPELFEST**
More than 3,500 people attended the network’s annual GospelFest, which featured 10 local bands and headliner Tenth Avenue North, a contemporary Christian music group from West Palm Beach, Florida.

**DIAPER DRIVE**
The network collected diapers for families in need in support of the Health Block Party at Potter’s House Church. Attendees received access to health screenings, information about eye check-ups and dental care through Good Neighbor House, free food, and fun activities for kids.

**HURRICANE RELIEF**
In response to Hurricane Harvey, the network’s Missions Department provided nearly $230,000 worth of Personal Protection Equipment to relief teams. For those affected by Hurricane Irma, Kettering Health Network collaborated with the Grandview Foundation and Mary and Harold Rieck to hold a week-long donation drive. Donations filled a 53-foot semi-truck. The truck left for Sebring, Florida, and the items were distributed by the network’s sister hospital, Florida Hospital Heartland Medical Center.

“When Jesus spoke again to the people, He said, ‘I am the light of the world. Whoever follows me will never walk in darkness, but will have the light of life.’”  John 8:12
Sharing Light with the Community

As a network of community hospitals, we strive to give our neighbors the tools they need to lead their healthiest lives. From hosting health events to promoting positive habits and offering preventive care in partnership with local organizations, we share the common goal of improving the health of our communities.

**PARTNERING**

Kettering Health Network donated to community organizations in 2017, including but not limited to:

- Alzheimer’s Association
- American Cancer Society
- American Heart Association
- Boys and Girls Clubs of Hamilton
- Brigid’s Path
- Clothes that Work
- Daybreak
- Dayton Art Institute
- Dayton Development Coalition
- Dayton Performing Arts Alliance
- Diabetes Dayton
- Epilepsy Foundation of West Ohio
- Fitton Center
- Good Neighbor House
- Greene Giving
- Joshua Recovery Ministries
- Maple Tree Cancer Alliance
- March of Dimes Foundation
- Middletown Community Foundation
- NAACP
- Pink Ribbon Girls
- Preble County Development Partnership
- Reach Out Montgomery County
- The Dayton Foundation Depository
- United Way
- Urban League of Greater SW Ohio
- YMCA

**UNITED WAY**

In 2017, employees pledged over $280,000 to United Way to create positive, lasting changes for thousands of Montgomery, Greene, Preble, and Butler county residents. Employees also participated in the annual Day of Action by volunteering at local nonprofits.

2017 by the numbers:

- **363** community health outreach events
- **1,689** educational booths and events
- **11,875** people screened
- **41,267** people educated
- **316** heart education events
- **2,735** heart screenings
- **2,275** diabetes screenings
- **71** breast screenings

The network hosted flu shot drive-thru events to serve as an emergency preparedness exercise. Community members age 18 and older could receive free flu shots at one of our 12 drive-thru events, which served to give the community quick and easy access.
Each year Kettering Health Network physicians, nurses, staff, and volunteers bring hope and healing to global communities through mission trips and relief efforts.

**A MISSION IN HONDURAS**

In 2017, 26 employees from the network participated in a week-long trip to Honduras, giving back to communities that struggle to give their children something as routine as daily vitamins.

Working directly with Adventist Health International volunteers, the group used Hospital Adventista Valle de Angeles as a home base and spent four days traveling to remote communities to serve the needs of Hondurans.

With four days of clinic, the group saw a total of 1,231 people. They provided patients with a triage center, the opportunity to meet with physicians/providers and assess health issues, access to a makeshift pharmacy, and even physical therapy.

“I am truly amazed by the love that was shown to the people of Honduras by this wonderful group,” said Ben Carpenter, team leader and director of Business Development at Grandview and Southview medical centers. “I am truly blessed to have served with everyone.”

**“The light shines in the darkness, and the darkness has not overcome it.” John 1:5**

**2017 TRIPS**

Kettering Health Network is so dedicated to improving the lives of our neighbors around the world that a paid time off match is given to employees who participate in mission trips. In 2017, Kettering Health Network provided support for mission work in:

- Argentina
- Belize
- Ecuador
- Guatemala
- Guyana
- Haiti
- Honduras
- Peru
- Philippines

People in Honduras line up to receive medical care.
Gaining New Perspective

Travis Wells hadn’t been able to look someone in the eye for years. He had a severe neck deformity that caused his head to lean to the point where his ear touched his shoulder, making it impossible for him to walk upright, drive, or even work. His head and neck were in constant pain, and he experienced chronic migraines. The most common treatments for his condition, ankylosing spondylitis, didn’t help his symptoms.

Kamal Woods, MD, literally changed Travis’s outlook on life by performing a surgery that is the first of its kind. “When I first met Travis, one of the things that struck me right away was his faith,” recalls Dr. Woods, medical director of Kettering Brain & Spine. “At first glance, I knew that this was going to be a huge challenge. I had never seen anything quite like it before.”

Dr. Woods decided to perform the surgery in three stages, intentionally breaking Travis’s neck in four places to straighten his spine. “I was completely comforted before surgery;” says Travis. “I knew the risk was there, but there is just something about Dr. Woods and his confidence that helped. I prayed about it every day and night.”

Travis’s condition improved immensely following the first procedure, which lasted 12 hours. “It was like night and day,” Travis says. “After I left the hospital, I saw new buildings, trees—things I hadn’t seen in a long time. I was used to seeing the car dashboard. The whole experience was a gift from God.”

“I found inspiration just thinking of what a difference successful surgery would make in this patient’s life.”

Kamal Woods, MD

Dedicated to restoring the health and wellness of every patient, our physicians, nurses, staff, and volunteers deliver care for the whole person—mind, body, and spirit—aided by superior technology and a history of innovation.

“In the same way, let your light shine before others, so that they may see your good works and give glory to your Father who is in heaven.”  

Matthew 5:16
After 14 years of trying to conceive, Alicia and Jeremy Eldridge found out they were going to have twins. When Alicia delivered the boys eight weeks before her expected delivery date, the family relied on the advanced technology and expert caregivers of Kettering Medical Center’s Level IIIB NICU to help get ready for their first big trip home.

2017 by the numbers

- **4,723** employees
- **519** volunteers
- **287,369** outpatient visits
- **22,425** discharges
- **2,630** babies delivered
- **1,305** physicians on staff
- **80** residents and fellows
- **435** licensed beds
- **57,060** emergency visits

Kettering Medical Center

**ACCOMPLISHMENTS**

- Named one of America’s 100 Best Hospitals for Patient Experience by Women’s Choice Award
- Ranked Best Regional Hospital by U.S. News & World Report
- Earned Healthgrades Outstanding Patient Experience Award
- Ranked #1 by CareChex for Trauma Care in Ohio
- Designated an Aetna Institute of Quality (IOQ) for Total Joint Replacement Program
- Earned Get With the Guidelines – Stroke Gold Plus award from American Heart Association and American Stroke Association
- Voted one of the Top 20 Most Beautiful Hospitals in the U.S.

**KNOWN FOR**

Brain and Spine • Cancer Care • Emergency • Heart and Vascular • Level II Trauma • Maternity with Level IIIB Neonatal Intensive Care • Orthopedics • Sleep Center • Stroke Center • Surgery

Established in the spirit of innovation, Kettering Medical Center is the network’s flagship hospital, serving patients throughout the Dayton area since 1964.

ACCOMPLISHMENTS

- Named one of America’s 100 Best Hospitals for Patient Experience by Women’s Choice Award
- Ranked Best Regional Hospital by U.S. News & World Report
- Earned Healthgrades Outstanding Patient Experience Award
- Ranked #1 by CareChex for Trauma Care in Ohio
- Designated an Aetna Institute of Quality (IOQ) for Total Joint Replacement Program
- Earned Get With the Guidelines – Stroke Gold Plus award from American Heart Association and American Stroke Association
- Voted one of the Top 20 Most Beautiful Hospitals in the U.S.

KNOWN FOR

Brain and Spine • Cancer Care • Emergency • Heart and Vascular • Level II Trauma • Maternity with Level IIIB Neonatal Intensive Care • Orthopedics • Sleep Center • Stroke Center • Surgery

Established in the spirit of innovation, Kettering Medical Center is the network’s flagship hospital, serving patients throughout the Dayton area since 1964.
Sycamore Medical Center has been providing high-quality care to the residents of Warren, Butler, and southern Montgomery counties in a comfortable and welcoming atmosphere since 1978.

2017 by the numbers

- **901** employees
- **210** volunteers
- **160,160** outpatient visits
- **9,072** discharges
- **945** physicians on staff
- **142** licensed beds
- **53,685** emergency visits

ACCOMPLISHMENTS

- Recognized as one of the nation’s 100 Top Hospitals by Truven Health Analytics
- Ranked a Top 100 Great Community Hospital by Becker’s Hospital Review
- Designated an Aetna Institute of Quality (IOQ) for Total Joint Replacement Program
- Earned Get With the Guidelines - Stroke Gold Plus award from American Heart Association and American Stroke Association
- Received an “A” in the Spring 2017 Leapfrog Hospital Safety Grade
- Earned Healthgrades Outstanding Patient Experience Award
- Named one of America’s 100 Best Hospitals for Patient Experience by Women’s Choice Award

KNOWN FOR

- Bariatrics
- Diabetes
- Emergency
- Hyperbaric
- Orthopedics
- Sleep Center
- Stroke Center
- Surgery
- Urology
- Wound Care

“But the fruit of the spirit is love, joy, peace, longsuffering, kindness, goodness, faithfulness, gentleness, self-control.”

Galatians 5:22-23

Brittany Crutcher, RN
Sycamore Medical Center
Dedicated to whole-person care, Grandview Medical Center has been rooted in the osteopathic tradition since its founding in 1926. Affiliated with the Ohio University Centers for Osteopathic Research and Education, Grandview is one of the largest osteopathic teaching hospitals in the nation.

**ACCOMPLISHMENTS**

- Received an “A” in the Spring 2017 Leapfrog Hospital Safety Grade
- Named a Blue Distinction Center+ for Knee and Hip Replacement for proven expertise, high-quality care, and exceptional patient outcomes by Blue Cross/Blue Shield
- Named a Blue Distinction Center for Cardiac Care for expertise in delivering specialty care and exceptional patient outcomes by Blue Cross/Blue Shield

**KNOWN FOR**

- Bariatrics
- Brain and Spine
- Emergency
- Heart and Vascular
- Level III Trauma
- Orthopedics
- Sleep Center
- Stroke Center
- Surgery
- Urology

2017 by the numbers

1,714 employees
125 volunteers
277,999 outpatient visits
9,260 discharges
695 physicians on staff
134 residents and fellows
289 licensed beds
82,245 emergency visits

“... My nurses were terrific. The communication and my rehab experience were great.” Tom Bankston

Tom Bankston had tried many different treatments to reverse the degeneration of his hip—and the pain that came with it—but nothing was helping. In his role as artistic director for the Dayton Opera, Tom is on his feet for long periods of time during productions. After consulting with orthopedic surgeons at Grandview Medical Center, Tom opted for anterior hip replacement surgery—and was up and walking the same day.
“Whatever you do, work heartily as for the Lord and not for men.”
Colossians 3:23

ACCOMPLISHMENTS
• Among 823 hospitals in the U.S. to receive an “A” in the Spring 2017 Leapfrog Hospital Safety Grade
• Dedicated a Serenity Garden to commemorate pregnancy and newborn losses

KNOWN FOR
Diabetes • Emergency • Hand Center • Heart and Vascular • Maternity with a Level II Special Care Nursery • NeuroRehab and Balance Center • Orthopedics • Sleep Center • Stroke Center • Surgery

2017 by the numbers
662 employees
135 volunteers
140,331 outpatient visits
4,578 discharges
2,098 babies delivered
695 physicians on staff
123 licensed beds
16,680 emergency visits

Improving care in the community, Southview Medical Center has been providing Greater Dayton-area residents with exceptional health care services since 1978. Like its sister organization, Grandview Medical Center, Southview is an osteopathic teaching hospital.
Established to meet the needs of Greene County residents, Greene Memorial Hospital has provided quality health care as a full-service hospital since 1951.

**ACCOMPLISHMENTS**
- Among 823 hospitals in the U.S. to receive an “A” in the Spring 2017 Leapfrog Hospital Safety Grade
- Added a nuclear medicine gamma camera with state-of-the-art detectors and advanced scanning capabilities

**KNOWN FOR**
Emergency • Heart and Vascular • Level III Trauma • Sleep Center • Stroke Center • Surgery • Wound Care

“Everywhere along the way, there was great care for her, and it was so reassuring to us as a family to know she was taken care of.”

Marsha Bayless
Former mayor/resident of Xenia

2017 by the numbers
- 405 employees
- 120 volunteers
- 104,058 outpatient visits
- 2,198 discharges
- 329 physicians on staff
- 49 licensed beds
- 21,412 emergency visits
Kelley Jordison shows how a simple gesture can have a big impact. She writes thank you notes to float staff who rotate into her department as needed. This simple act boosts the morale of everyone working by sharing the spirit of gratitude.

**ACCOMPLISHMENTS**
- Opened Dona Sheley Women’s Health Center
- Expanded Kettering Cancer Care services to Soin Medical Center in the Ollie Davis Pavilion
- Named a Center of Excellence in robotic surgery, hernia surgery, minimally invasive gynecology, and minimally invasive surgery by the Surgical Review Corporation
- Launched a primary care medical residency

**KNOWN FOR**
- Cancer Care
- Diabetes
- Emergency
- Heart and Vascular
- Level III Trauma
- Maternity with Level I Special Care Nursery
- Orthopedics
- Surgery

**2017 by the numbers**
- 953 employees
- 352 volunteers
- 87,677 outpatient visits
- 6,871 discharges
- 713 babies delivered
- 612 physicians on staff
- 157 licensed beds
- 48,811 emergency visits

“And whatever you do, whether in word or deed, do it all in the name of the Lord Jesus, giving thanks to God the Father through him.” Colossians 3:17
In the same way, let your light shine before others, so that they may see your good works and give glory to your Father who is in heaven.

Matthew 5:16

2017 by the numbers
963 employees
119 volunteers
112,666 outpatient visits
7,436 discharges
613 babies delivered
338 physicians on staff
209 licensed beds
41,425 emergency visits

ACCOMPLISHMENTS
• Fort Hamilton Center for Wound Healing named a Healogics Center of Distinction
• Three consecutive “A” ratings from Leapfrog Hospital Safety Grade

KNOWN FOR
Behavioral Health • Cancer Care • Diabetes • Emergency • Heart and Vascular • Maternity with Level II Special Care Nursery • Orthopedics • Sleep Center • Surgery • Wound and Hyperbaric

Reflecting the power of community, Fort Hamilton Hospital opened in 1929 after a group of dedicated citizens raised funds for a community hospital. Today, Fort Hamilton is a full-service hospital providing care to the people of Butler County.

“I’m always recommending Fort Hamilton Hospital. I just feel like they saved my life.”

Laura
Fort Hamilton Hospital heart patient
“Truly I tell you, whatever you did for one of the least of these brothers and sisters of mine, you did for me.” Matthew 25:40

Angela Kvidera is an occupational therapist who exemplifies Kettering Health Network’s mission to convey God’s love in a caring environment. When one of her patients was diagnosed with Huntington’s disease that would lead to eventual loss of memory and other functions, Angela decided to help her patient create a memory book. The book was given, along with gifts of plants and ornaments, as a present to the patient’s family to be used when they could no longer reminisce together.

2017 by the numbers

\begin{itemize}
  \item 147 employees
  \item 60 licensed beds
  \item 38 adult beds
  \item 22 adolescent beds
\end{itemize}

ACCOMPLISHMENTS

- Expanded use of technology by providing 1,752 behavioral health tele-assessments across all Kettering Health Network facilities in 2017, a 30% increase from 2016
- Added new beds and cubbies to inpatient Adolescent Unit; new bedside chairs and tables to Adult Unit
- Created a new YouTube video for parental viewing that describes adolescent services and facility

KNOWN FOR

Child/Adolescent Outpatient • Partial Hospitalization Program for Adolescents • Adolescent Inpatient • Adult Inpatient and Outpatient • Adult Intensive Outpatient • Counseling • Psychiatric Evaluations and Medication Management

Offering compassionate care, Kettering Behavioral Medicine Center’s team of doctors, social workers, nurses, psychologists, mental health technicians, and counselors has been providing confidential mental health services for children, adolescents, and adults for more than 20 years.
Everyone is amazed that I’m still here, so I have to keep proving to them that I’m going to keep going. I have children to raise. I plan to be here for that.”

Peggy Larson

Peggy Larson had an MRI in the afternoon after complaining of migraines, and by that evening she was rushed to the hospital for surgery to remove a mass in her brain. Kettering Physician Network neurosurgeon Raymond Poelstra, MD, successfully removed the tumor without damaging brain tissue, and today Peggy retains her full faculties and cognitive abilities.
Residents of Sycamore Glen Retirement Community spent seven months knitting dozens of hats to donate to the new cancer center at Kettering Medical Center. Their “Inspiration Creations” were given to the hospital for patients going through chemotherapy, in the hopes that those with the disease would feel a little more at peace knowing this group was praying for them.

2017 by the numbers

**SYCAMORE GLEN HEALTH CENTER**
- 169 employees
- 100 licensed skilled nursing facility beds

**SYCAMORE GLEN RETIREMENT CENTER**
- 100 employees
- 174 residential care facility beds
- 127 independent living homes in the village

**Sycamore Glen Health Center**
Sycamore Glen Health Center specializes in short-term rehabilitation stays, skilled nursing, and long-term care. Located in Miamisburg on the campus of Sycamore Medical Center, the center provides the tools needed for living the most independent life possible.

**ACCOMPLISHMENTS**
- Five-star, CMS-rated facility, indicating excellence in quality indicators, staffing, and surveys

**KNOWN FOR**
- Audiology • Dental • Long-term Care • Medication Assistance • Nutrition • Physical, Occupational, and Speech Therapies • Podiatry • Psychology • Restorative Nursing • Short-term Rehabilitation • Vision

**Sycamore Glen Retirement Community**
Sycamore Glen Retirement Community offers a maintenance-free lifestyle in a serene, wooded residential setting. This community, located on the campus of Sycamore Medical Center, features independent living and assisted living options for seniors age 55 and up.

**ACCOMPLISHMENTS**
- Deficiency-free annual survey
- Continued partnership with Alzheimer’s Association in providing a Monthly Caregiver Support Group Meeting
- Community outreach through Inspiration Creation Blankets, with donations taken to Kettering Cancer Center. Donations were also given to Dayton Children’s Hospital, Miamisburg Police Department, and the Community Pregnancy Center in Middletown.

**KNOWN FOR**
- Chef-prepared Meals • Close Access to Hospital • Exercise • Landscaping, Cleaning, and Laundry Services • Planned Activities and Outings • Travel Support
In Matthew 25:37-40, God says that anything you do for His brothers and sister, you do for Him. For me, this verse encompasses the meaning of health care.

Maria Mitter, 2017 graduate

Maria Mitter, winner of the George B. Nelson Award given to undergraduate students who exemplify the mission of Kettering College, graduated in 2017 with her degree in sonography. Participating in the college’s mission trip to Peru renewed her faith in her calling. “I ended the mission trip with 32 wonderful new friends, a heart full of generosity, and the relationship with God I had been yearning to find. God has made it clear to me that whatever I do in the ultrasound field is work for helping Him and His people. As I have been challenged, I have become rounded, and hope to eventually transform more and more into an image of Him.”

2017 by the numbers
825 total students
192 employees
137 Bachelor degree graduates
25 Bachelor of Science in Health Sciences degree graduates
40 Master of Physician Assistant Studies degree graduates
16 Associate degree graduates

ACCOMPLISHMENTS
• Selected as recipient of Best Value School award by University Research & Review for the third consecutive year
• Saw three consecutive increases in enrollment
• Celebrated the 50th anniversary of the founding of Kettering College
• The college’s first doctoral program, occupational therapy, was granted full accreditation status from ACOTE
• Kettering College and Kettering Medical Center Foundation hosted the first-ever KC Giving Day, raising $59,170

A fully-accredited college offering graduate and undergraduate degrees in health sciences, Kettering College was founded in 1967 as a division of Kettering Medical Center.
“Your word is a lamp to guide me and a light for my path.”

Matthew 5:16

Igniting Strategy

Our strategy illuminates the future and extends our mission to more people as we grow. We are humbled by the opportunity to serve new communities and inspired to offer innovative solutions to care.

As we grow and change, our strategic fundamentals will remain our guiding light: patient experience, quality and safety, finances, and mission and culture through people.
To ensure our patients receive the best care possible, we maintain high standards for quality and safety across the network.

**NATIONALLY RECOGNIZED FOR QUALITY**
Kettering Health Network was named one of Truven Health Analytics’ 15 Top Health Systems in the nation for the fifth time—something achieved by only 10 other health systems in the nation. This award recognizes how we care for our patients. Truven Health Analytics conducts a rigorous analysis of our patient safety, patient experience, hospital length of stay, core measures (evidence-based treatment guidelines), mortality, and readmissions to the hospitals within 30 days.

**WHY QUALITY MATTERS**
The 2017 winners of the 15 Top Health Systems award showed these differences when compared to their non-winning counterparts:
- 66,000 more lives were saved
- 43,000 fewer complications occurred
- 18% shorter wait times in the emergency department
- 7 points higher score on patient overall rating of care

Patient experience is the sum of quality, safety, and how we care for people. Transforming the care experience requires continuous evolution of practices and processes to meet patient needs. Each patient has a voice in his or her care and can provide feedback, which helps us improve the patient experience.

**KEY GOALS**
- Commit to zero harm as a core and enduring goal
- Deliver on the promise of patient-centered care
- Strengthen empathy and compassion of caregivers through a healthy, supportive culture

**BY THE NUMBERS**
- **77%** of patients rated their overall experience at the hospital as very good

**2017 SCORES**
- 57.5% 60 Percentile
- 60.1% 62 Percentile
- 62.7% 70 Percentile
- 65.4% 55 Percentile
- 66.0% 45 Percentile
- 73.1% 64 Percentile
- 80.8% 72 Percentile
- 90.1% 75 Percentile
- 90th

“Declare the praises of Him who called you out of darkness into His wonderful light.” 1 Peter 2:9

“\[Patient comment\]

Stephanie Hubbard
Fort Hamilton Hospital

“I came into the hospital shortly after 4 a.m. for chest pain. I received top-notch service. The Kettering Health Network staff that I interacted with were all awesome, professional, and very kind. It made an unpleasant experience of chest pain better.”
Financial Summary

Because Kettering Health Network is a nonprofit organization, all net revenue over expenses is allocated to capital improvements for facilities, enhancing patient care, expanding services, and community outreach.

Kettering Health Network 2017 Financial Summary

Total Net Revenue: $1,753,794,000
- Earnings: $79,062,000
- Interest: $23,725,000
- Depreciation: $92,291,000
- Purchased Services: $209,372,000
- Supplies and Expenses: $429,804,000
- Employee Compensation: $919,540,000
- Supplies and Expenses: $429,804,000

Total Expenses: $1,674,732,000

Summary of 2017 Community Benefit

Kettering Health Network gives back to our communities in the form of free health care, community health improvement, health professions education, research, and other subsidized health services. We also cover the costs of Medicaid, Medicare, and other government-sponsored programs that the programs fail to cover.

Total Community Benefit: $175,524,726
- Charity Care and Medicaid Shortfall: $131,674,249
- Community Health Improvement Services: $9,125,895
- Subsidized Health Services: $16,093,872
- Education and Research: $17,372,482
- Contributions: $1,258,228

Best Workplace in Health Care

In 2017 Kettering Health Network was named a Fortune Best Workplace in Health Care, coming in at number 23 on the list.

Our People

Our mission comes to light through our people. We believe that building a great workplace community unites us in the pursuit of our common purpose.

Phyllis Harover
Leader’s Choice Award winner

“‘They won’t remember me 50 years from now, but they’ll remember what we stood for. It’s not about the individual person, it’s about what we collectively stand for when we care for patients.’

2017 by the numbers
- 12,559 employees
- 5,510 hours of PTO donated by employees to support other employees
- $85,000+ provided by employee assistance funds
- 2,940 employees nominated as a network star
- 704 employees received tuition assistance
- 301 employee families supported by school supply drive
- 40 employee families supported by Thanksgiving food drive
- 62 employee families supported by holiday adopt-a-family program

Because Kettering Health Network is a nonprofit organization, all net revenue over expenses is allocated to capital improvements for facilities, enhancing patient care, expanding services, and community outreach.
Helping people can make them feel better, and it can make them feel loved. And sometimes it can even save their lives.

Claire, nine-year-old donor

When donors choose to support one of our network’s four foundations, they act on an essential truth: generosity heals. With each gift entrusted to our care, the foundations create a positive impact on the future health of the community by thoughtfully investing resources into hospital services, health care education, resident physicians, and employee development.

“Helping people can make them feel better, and it can make them feel loved. And sometimes it can even save their lives.” Claire, nine-year-old donor
Kettering Medical Center Foundation promotes excellence in health care, research, and medical education through funds serving Kettering and Sycamore medical centers, Kettering College, and their associated programs.

**SUPPORTED:**
- Cardiac Wellness and Rehabilitation Center
- MyCareCompass patient education for cancer care
- Integrative medicine for cancer care

2017 by the numbers
- $2,633,730 raised
- $3,183,058 distributed

More than 900 people took part in the 23rd annual Walk for Women’s Wellness, raising more than $100,000 to support the Women’s Wellness Fund.

Grandview Foundation is committed to education that supports the unique osteopathic approach to health care, the delivery of high-quality medical services to improve lives in our community, and research to promote those areas.

**SUPPORTED:**
- Ohio University Renovation/ Rieck Center project
- Medical Education Program Director Faculty Support Grant
- Cassano Specialty Clinic Grant

2017 by the numbers
- $1,232,997 raised
- $3,096,745 distributed
The Greater Hamilton community continues to generously donate to several fundraising efforts, helping Fort Hamilton Hospital expand services, improve patient areas, provide services to the community, enlarge the hospital, and bring state-of-the-art technology to the Hamilton area.

**SUPPORTED:**
- Ticket to Hollywood supported orthopedic care
- Advanced technology in surgical imaging equipment
- Employee Assistance Fund

**2017 by the numbers**
- **$184,397** raised
- **$445,000** distributed

At Ticket to Hollywood, attendees—including Joe Scheidler, DO, and his wife (pictured)—went “Back to the Future” to benefit the orthopedics program.

Greene Medical Foundation fosters community partnerships to advance Kettering Health Network’s care facilities in Greene County, including Greene Memorial Hospital in Xenia and Soin Medical Center in Beavercreek.

**SUPPORTED:**
- Cancer care at Soin, expanding infusion, adding radiation and integrative medicine
- Circle of Victory program, supporting cancer patients
- Dona Shaley Women’s Health Center
- Patient experience services

**2017 by the numbers**
- **$313,302** raised
- **$1,698,443** distributed

The expansion of Kettering Cancer Care at Soin Medical Center offers a range of options to Greene County residents.
Kettering Health Network is a nonprofit network of eight hospitals, 11 emergency centers, and more than 120 outpatient facilities serving southwest Ohio.

Find all locations and services at ketteringhealth.org

**HOSPITALS**

- **Fort Hamilton Hospital**
  630 Eaton Ave.
  Hamilton, OH 45013
  (513) 867-2000

- **Grandview Medical Center**
  Level III Trauma Center
  405 W. Grand Ave.
  Dayton, OH 45405
  (937) 723-3200

- **Greene Memorial Hospital**
  Level III Trauma Center
  1141 N. Monroe Dr.
  Xenia, OH 45385
  (937) 352-2000

- **Kettering Behavioral Medicine Center**
  5348 Lamine Rd.
  Dayton, OH 45439
  (937) 534-4600

- **Kettering Medical Center**
  Level II Trauma Center
  3535 Southern Blvd.
  Kettering, OH 45429
  (937) 298-4331

- **Soin Medical Center**
  Level III Trauma Center
  3535 Pentagon Rd.
  Beavercreek, OH 45431
  (937) 702-4000

- **Southview Medical Center**
  1997 Miamisburg-Centerville Rd.
  Centerville, OH 45459
  (937) 401-6000

- **Troy Hospital**
  Summer 2019

**HEALTH CARE CENTERS**

- **Beaverview Health Care Center**
  3095 Dayton-Xenia Rd.
  Beavercreek, OH 45434
  (937) 458-4010

- **Beavercreek Health Center**
  2510 Commons Blvd.
  Beavercreek, OH 45431
  (937) 558-3000

- **Beavercreek Health Park**
  3371 Kemp Rd.
  Beavercreek, OH 45431
  (937) 458-4500

- **Cornerstone Medical Imaging**
  7740 Washington Village Dr.
  Suite 140
  Centerville, OH 45459
  (937) 439-7420

- **Englewood Health Center**
  1250 W. National Rd., Suite 500
  Clayton, OH 45315
  (937) 832-3300

- **Hamilton Health Center**
  150 High St.
  Hamilton, OH 45011
  (513) 896-3000

- **Huber Health Center**
  8701 Old Troy Pike
  Huber Heights, OH 45424
  (937) 558-3300

- **Kettering Health Network Middletown**
  6147 W. State Route 122
  Middletown, OH 45005
  (513) 261-3400

- **Preble County Medical Center**
  450-B Washington-Jackson Rd.
  Eaton, OH 45320
  (937) 458-3300

- **Southview Medical Center**
  1997 W. National Rd.
  Centerville, OH 45459
  (937) 401-6000

- **Springfield Health Center**
  200 Emmanuel Way
  Springfield, OH 45502
  (937) 504-0120

- **Springfield Health Center**
  6434 Wilmingon Pike, Suite 200
  Dayton, OH 45459
  (937) 558-3800

- **Sycamore Primary Care Center**
  2115 Leiter Rd.
  Miamisburg, OH 45342
  (937) 384-6864

**EMERGENCY CENTERS**

- **Beavercreek**
  3371 Kemp Rd.
  Beavercreek, OH 45431
  (937) 458-4200

- **Beavercreek Health Center**
  2510 Commons Blvd.
  Beavercreek, OH 45431
  (937) 558-3000

- **Beavercreek Health Park**
  3371 Kemp Rd.
  Beavercreek, OH 45431
  (937) 458-4500

- **Cornerstone Medical Imaging**
  7740 Washington Village Dr.
  Suite 140
  Centerville, OH 45459
  (937) 439-7420

- **Corwin M. Nixon Health Center**
  1470 N. Broadway
  Lebanon, OH 45036
  (513) 696-1200

- **Corwin M. Nixon Health Center**
  1470 N. Broadway
  Lebanon, OH 45036
  (513) 696-1200

- **Huber Health Center**
  8701 Old Troy Pike
  Huber Heights, OH 45424
  (937) 558-3300

- **Kettering Health Network Middletown**
  6147 W. State Route 122
  Middletown, OH 45005
  (513) 261-3400

- **Preble County Medical Center**
  450-B Washington-Jackson Rd.
  Eaton, OH 45320
  (937) 458-3300

- **Preble County Medical Center**
  450-B Washington-Jackson Rd.
  Eaton, OH 45320
  (937) 458-3300

- **Springboro Health Center**
  825 N. Main St.
  Springboro, OH 45066
  (937) 762-5000

- **Springboro Health Center**
  825 N. Main St.
  Springboro, OH 45066
  (937) 762-5000

**URGENT CARE CENTERS**

- **Beavercreek**
  3371 Kemp Rd.
  Beavercreek, OH 45431
  (937) 458-4200

- **Beavercreek Health Center**
  2510 Commons Blvd.
  Beavercreek, OH 45431
  (937) 558-3000

- **Beavercreek Health Park**
  3371 Kemp Rd.
  Beavercreek, OH 45431
  (937) 458-4500

- **Cornerstone Medical Imaging**
  7740 Washington Village Dr.
  Suite 140
  Centerville, OH 45459
  (937) 439-7420

- **Corwin M. Nixon Health Center**
  1470 N. Broadway
  Lebanon, OH 45036
  (513) 696-1200

- **Corwin M. Nixon Health Center**
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- **Huber Health Center**
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  Huber Heights, OH 45424
  (937) 558-3300

- **Kettering Health Network Middletown**
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  Middletown, OH 45005
  (513) 261-3400

- **Preble County Medical Center**
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  Eaton, OH 45320
  (937) 458-3300

- **Preble County Medical Center**
  450-B Washington-Jackson Rd.
  Eaton, OH 45320
  (937) 458-3300

- **Springboro Health Center**
  825 N. Main St.
  Springboro, OH 45066
  (937) 762-5000

- **Springboro Health Center**
  825 N. Main St.
  Springboro, OH 45066
  (937) 762-5000

**Online scheduling available at ketteringhealth.org/urgentcare**
“Our imagination is the only limit to what we can hope to have in the future.” — Charles F. Kettering