

Amount Generally Billed Definition

Updated: May 2018

Kettering Health Network (KHN) provides financial assistance and charity care to patients meeting eligibility criteria outlined in the Financial Assistance Policy (FAP). After the patient's account is reduced by the financial assistance adjustment based upon the policy, the patient/guarantor is responsible for the remainder of their outstanding liability which shall be no more than the amount general billed (AGB) to individuals who have insurance coverage for emergency or medically necessary care.

Kettering Health Network (KHN) determined AGB by utilizing the "look-back" method. The AGB percentage is calculated by using claims allowed by all payers for services with a discharge date from the previous year.

Kettering Health Network AGB is 23% of gross charges.