KETTERING
Health Network

ANNUAL REPORT 2013

CARING FOR OUR COMMUNITY THROUGH OUR SACRED WORK
It Is a Privilege to Serve You

At Kettering Health Network, we believe that our work is sacred. From the caregivers to the support personnel, every one of our more than 10,000 employees performs sacred work, creating an environment where our words and our systems are intentionally designed for the comfort and care of our patients and their families.

Education

In 2013 we provided educational programs and screenings to raise the health literacy in the community, indigent care services and programs for the underserved, and breakthrough technologies for cancer patients.

Excellence

The quest for excellence was recognized by various national awards honoring individual hospitals and the network as a whole. Organizations like U.S. News & World Report awarded Kettering Health Network hospitals and the services they provide for outstanding outcomes. You can read more about these awards and others on pages 6 and 7.

Expansion

This was a year of renewal and growth as many of our facilities were updated to promote peace and healing:

- Fort Hamilton Hospital completed a renovation to promote a more efficient workflow.
- Grandview completed a five-story expansion.
- Greene Memorial Hospital’s cancer center was upgraded. Every patient deserves the very best, every time. We were truly humbled for the opportunity to treat each individual who walked through our doors in 2013.

On behalf of our employees, physicians, and volunteers, thank you for supporting Kettering Health Network. It is truly our sacred work to serve you and your family.

FROM THE LEADERSHIP

Dave Weigley Chairwoman of the Board of Directors

Fred Manchur Chief Executive Officer

Terri Day President

Kettering Health Network

KETTERING HEALTH NETWORK

Board of Directors

Dave Weigley, Chair

Fred Manchur, Sec.

Thom Pekels

Adela Riley

John Seften, DO

Robert Weigel

Kettering Physician Network

Kettering College

Kettering Behavioral Medicine Center

Greeno Oaks Retirement Community

Sycamore Glen Health Center

Sycamore Glen Retirement Community

Financials and fundraising

Network Finances

Kettering Medical Center Foundation

Grandview Foundation

Greene Medical Foundation

Fort Hamilton Hospital Foundation

In our community

Kettering Health Network Facilities

The first cover features the fourth day of creation, as depicted in the Creation Wall sculpture by artist James H. Daniser at Grandview Medical Center, representing day and night. The sculpture consists of eight panels, one for each day of creation, plus one to reflect on the beginning of time. The back cover shows the third day of creation, representing the ground and vegetation.
To improve the quality of life of the people in the communities we serve through health care and education. We are dedicated to excellence and to providing each individual with the most appropriate care in the most appropriate setting. In the spirit of Seventh-day Adventist healthcare ministry, we strive to be innovative and to convey God’s love in a caring environment.

Beliefs in Action

MISSION

VALUES

- Trustworthy
- Innovative
- Caring
- Competent
- Collaborative

CARE

The Seventh-day Adventist Church includes a ministry of healing to the whole person—body, mind, and spirit. This includes an emphasis on living a healthy lifestyle, preventive care, and treating the whole person with compassion and care.

Impressed with the whole-person approach to health care, Eugene and Virginia decided the Seventh-day Adventist Church would operate the new hospital. Their vision was fulfilled in 1964 when the doors of Charles F. Kettering Memorial Hospital opened.

While the hospital has grown into a network of medical centers throughout southwest Ohio, the sacred work that began then continues today. In 2014 Kettering Medical Center will celebrate 50 years of serving the community.

IN LOVING MEMORY

IN HERITAGE

Charles F. Kettering had a vision for the use of innovative technology in everyday patient care in a community hospital setting. His son, Eugene Kettering, and Eugene’s wife, Virginia, set out to fulfill that vision by building a hospital in honor of Charles F. Kettering’s lifetime of work and achievement.

Eugene and Virginia saw firsthand the incredible difference that a quality, spiritually-based approach to health and healing can have. During the polio epidemic of the 1950s, they witnessed inspiring care at Hinsdale Hospital near Chicago. Hinsdale Hospital was part of the healthcare mission of the Seventh-day Adventist Church. Kettering Health Network will be recognized as the leader in transforming the healthcare experience.

VISION

IN CARE

“Our imagination is the only limit to what we can hope to have in the future.”

—Charles F. Kettering

IN TRUSTWORTHY

Eugene Kettering (center) and his wife, Virginia, at the 1961 groundbreaking ceremony for the hospital that would honor his late father, Charles F. Kettering.
A Great Year for the Network

Kettering Health Network is a not-for-profit network of seven hospitals, eight emergency rooms, and more than 50 outpatient facilities serving southwest Ohio. From maternity, state-of-the-art cancer-fighting technology, and heart care to senior living, Kettering Health Network offers the community vital health services for every stage of life.

ACCOMPLISHMENTS

U.S. News Best Hospitals


- Grandview, which includes Southview, ranked 13th in Ohio and was recognized among the best hospitals in the greater-Dayton area. The honor included recognition for high performance in nine specialties:
  - Cardiology and heart surgery
  - Diabetes and endocrinology
  - Gastroenterology and GI surgery
  - Geriatrics
  - Nephrology
  - Neurology and neurosurgery
  - Orthopedics
  - Pulmonology
  - Urology

- Kettering Medical Center was ranked 26th in Ohio and was recognized among the best hospitals in the greater-Dayton area. The hospital was recognized for high performance in the following specialties:
  - Orthopedics
  - Urology

100 Hospitals with Great Heart Programs

Becker’s Hospital Review named Kettering Medical Center one of the nation’s 100 Hospitals With Great Heart Programs. The publication’s editorial team selected the hospitals based on clinical accolades, recognition for quality care, and contributions to the field of cardiology and cardiovascular surgery.

100 Top Hospitals

Truven Health Analytics named Kettering Medical Center one of the nation’s 100 Top Hospitals in 2013. This was the ninth time that Kettering Medical Center has been recognized with this honor.

50 Top Cardiovascular Hospitals

Truven Health Analytics also named Kettering Medical Center one of the nation’s 50 Top Cardiovascular Hospitals for the fifth time in a row.

First HFAP Comprehensive Stroke Center

The Healthcare Facilities Accreditation Program (HFAP) designated Kettering Medical Center as the first HFAP Comprehensive Stroke Center in the United States.

Gold Status for Cancer Services

The American College of Surgeons reaccredited Kettering Health Network’s Cancer Services with Gold Status, the highest of three possible rankings. Kettering Health Network is one of the only networks of hospitals in the greater-Dayton area to receive this distinction.

Electronic Medical Records Adoption Model

Kettering Health Network was in the top 10 percent of 4,500 U.S. hospitals and hospital systems tracked to reach Stage 6 recognition by Healthcare Information and Management Systems Society (HIMSS).

BY THE NUMBERS

<table>
<thead>
<tr>
<th>Category</th>
<th>2013 Data</th>
</tr>
</thead>
<tbody>
<tr>
<td>Hospital Employees</td>
<td>10,624</td>
</tr>
<tr>
<td>Volunteers</td>
<td>1,427</td>
</tr>
<tr>
<td>Outpatient Visits</td>
<td>954,356</td>
</tr>
<tr>
<td>Discharges</td>
<td>54,190</td>
</tr>
<tr>
<td>Newborns</td>
<td>4,959</td>
</tr>
<tr>
<td>Physicians on staff</td>
<td>1,526</td>
</tr>
<tr>
<td>LICENSED BEDS</td>
<td>247,458</td>
</tr>
<tr>
<td>EMERGENCY VISITS</td>
<td>1,702</td>
</tr>
<tr>
<td>Babies delivered</td>
<td>4,959</td>
</tr>
<tr>
<td>Discharges</td>
<td>954,356</td>
</tr>
<tr>
<td>Outpatient Visits</td>
<td>954,356</td>
</tr>
<tr>
<td>Volunteers</td>
<td>1,427</td>
</tr>
<tr>
<td>Physicians on staff</td>
<td>1,526</td>
</tr>
<tr>
<td>LICENSED BEDS</td>
<td>247,458</td>
</tr>
<tr>
<td>EMERGENCY VISITS</td>
<td>1,702</td>
</tr>
<tr>
<td>Newborns</td>
<td>4,959</td>
</tr>
<tr>
<td>Hospital Employees</td>
<td>10,624</td>
</tr>
<tr>
<td>Total Volunteers</td>
<td>4,959</td>
</tr>
<tr>
<td>Total LICENSED BEDS</td>
<td>247,458</td>
</tr>
<tr>
<td>Total EMERGENCY VISITS</td>
<td>1,702</td>
</tr>
</tbody>
</table>

Electronic Medical Records Adoption Model

Kettering Health Network was honored to be recognized in a variety of clinical quality categories in 2013.

First HFAP Comprehensive Stroke Center

The Healthcare Facilities Accreditation Program (HFAP) designated Kettering Medical Center as the first HFAP Comprehensive Stroke Center in the United States.

Gold Status for Cancer Services

The American College of Surgeons reaccredited Kettering Health Network’s Cancer Services with Gold Status, the highest of three possible rankings. Kettering Health Network is one of the only networks of hospitals in the greater-Dayton area to receive this distinction.

Electronic Medical Records Adoption Model

Kettering Health Network was in the top 10 percent of 4,500 U.S. hospitals and hospital systems tracked to reach Stage 6 recognition by Healthcare Information and Management Systems Society (HIMSS).

Kettering Health Network oncology services now have Veran HD, the most precise radiation therapy technology available in the U.S.
Joining God in the Everyday

Each year a special week focuses on prayer and spiritual reflection, known as the Week of Prayer. Through a video devotional series and an exclusive booklet, this year’s week offered an introspective look at The Lord’s Prayer from Matthew 6:9–13 and its significance in modern times.

The prayer booklet, given out in the network’s eight emergency departments, included a form for community members to request Bible studies and prayers. In 2013, the books resulted in 260 Bible study requests.

Community Outreach

Kettering Health Network is committed to not only treating illness but also promoting wellness in the communities we serve.

God Hears Our Cries

Volunteers were visiting people who requested prayers or Bible studies through the devotional booklets when they knocked on the door of a local mother who was suffering. After praying for her child’s parole evaluation, she had just learned the request was denied. Her feelings of helplessness turned to hope, as she visited with the volunteers. “I felt like God didn’t even know I existed anymore, and then He sent you,” shared the mother.
For Kettering Health Network, sacred work is more than the network’s commitment to providing compassionate, quality care to the ill. It is also giving people in the community the tools they need to live the healthiest lives possible through prevention.

**OUTREACH EVENTS**

- **672 EVENTS**
- **14,093 PARTICIPANTS**

**PREVENTION**

- **Heart screenings**
  - 1,479 heart screens
  - 911 heart screens with abnormal findings, 565 of which were referred to a primary care physician

- **Heart education**
  - 22 community cardiovascular education events
  - 287 attendees

- **Health screenings**
  - 326 education events
  - 14,798 attendees
  - 1,621 events offering health screenings
  - 18,751 people screened
  - 9,589 people had abnormal health screenings

**Walking for a cause**

- **Heart Chase of Hamilton**
  - More than 100 participants, including 60 from Fort Hamilton Hospital, competed to uncover clues, solve puzzles, and complete challenges in a race to the finish line. The Heart Chase raised nearly $40,000. Proceeds went toward funding cardiovascular research and American Heart Association educational programs in the Hamilton area.

- **Arthritis Walk**
  - Each year Southview Medical Center hosts the Dayton Arthritis Walk and Expo, along with the Arthritis Foundation. This free community event included a health fair, 5K walk, speakers, and educational displays. In 2013, 300 participants gathered on the Southview campus to raise awareness for arthritis.

- **Spring Into Health 5K**
  - Kettering College’s annual Spring Into Health 5K is a charity run/walk benefiting Dayton’s Good Neighbor House and Kettering College’s Physician Assistant Student Professional Development Fund. Good Neighbor House gives help and hope to the underserved in the Dayton community, providing food pantry services, health promotion, clothing, and household items to individuals and families in need. In 2013 the race had a record 530 registrants and raised $9,300.

**Making Strides Against Breast Cancer**

- As a major supporter of the American Cancer Society’s Making Strides Against Breast Cancer Walk, the network, represented by 29 teams with 440 participants, raised more than $16,000.

  - Kettering Breast Evaluation Centers gave away 5,000 lilies with a card encouraging women to schedule their yearly mammogram.

- **Kettering Breast Evaluation Centers**
  - Gave away 5,000 lilies with a card encouraging women to schedule their yearly mammogram.

**Outreach Events**

- Heartfest
- Levin Family Foundation Celebrating Life and Family Health
- Greene County Health Fair
- Osteoprosis Day of Health
- Skin Cancer Screening
- Health and Wellness Symposium
- Anthem Health and Fitness Carnival
- Preble County Health Fair
- Anthem Healthy Women
- Elect to be Healthy

**VITAL STATISTICS**

- **Heart screenings**
  - 1,479 heart screens
  - 911 heart screens with abnormal findings, 565 of which were referred to a primary care physician

- **Heart education**
  - 22 community cardiovascular education events
  - 287 attendees

- **Health screenings**
  - 326 education events
  - 14,798 attendees
  - 1,621 events offering health screenings
  - 18,751 people screened
  - 9,589 people had abnormal health screenings

- **Education**
  - 326 education events
  - 14,798 attendees
  - 1,621 events offering health screenings
  - 18,751 people screened
  - 9,589 people had abnormal health screenings

- **Walk for a cause**
  - **672 EVENTS**
  - **14,093 PARTICIPANTS**

- **Heart Chase of Hamilton**
  - More than 100 participants, including 60 from Fort Hamilton Hospital, competed to uncover clues, solve puzzles, and complete challenges in a race to the finish line. The Heart Chase raised nearly $40,000. Proceeds went toward funding cardiovascular research and American Heart Association educational programs in the Hamilton area.

- **Arthritis Walk**
  - Each year Southview Medical Center hosts the Dayton Arthritis Walk and Expo, along with the Arthritis Foundation. This free community event included a health fair, 5K walk, speakers, and educational displays. In 2013, 300 participants gathered on the Southview campus to raise awareness for arthritis.

- **Spring Into Health 5K**
  - Kettering College’s annual Spring Into Health 5K is a charity run/walk benefiting Dayton’s Good Neighbor House and Kettering College’s Physician Assistant Student Professional Development Fund. Good Neighbor House gives help and hope to the underserved in the Dayton community, providing food pantry services, health promotion, clothing, and household items to individuals and families in need. In 2013 the race had a record 530 registrants and raised $9,300.

- **Making Strides Against Breast Cancer**
  - As a major supporter of the American Cancer Society’s Making Strides Against Breast Cancer Walk, the network, represented by 29 teams with 440 participants, raised more than $16,000.

  - Kettering Breast Evaluation Centers gave away 5,000 lilies with a card encouraging women to schedule their yearly mammogram.
In 2013, Kettering Health Network introduced the concept of One Best Practice. This initiative focused on identifying and promoting singular best practices at locations throughout the network. One Best Practice encompassed all facets of the network, including clinical quality, employee engagement, and patient satisfaction.

The goal of One Best Practice is to ensure that whenever someone walks into a Kettering Health Network facility, they can be confident they will experience the same high standard of quality care and excellent service no matter what location they visit.

By working together as a network, Kettering Health Network standardized many areas in 2013, better positioning the network to meet the needs of the community.

What Does It Mean?

- One Best Practice means every patient can expect to receive the same standard of care, no matter where they access care.
- One Best Practice means that as a network, Kettering Health Network staff members are committed to learning from each other and practicing the best method for delivering quality care.
- One Best Practice means that leaders are consistently empowered and engage staff.
- One Best Practice means that everyone is committed to excellence as a network.

Here are just a few ways that network alignment strengthened operations in 2013:

- Upgraded electronic medical records system, Epic; standardized multiple platforms across the network; and rolled out 259 enhancements to improve workflows and patient safety.
- Hosted first-ever network-wide medical staff drive; and more than 250 physicians attended.
- Implemented new network laboratory standards for testing, analyzers, and procedures.
- Created new network credentialing office to standardize physician credentialing and privileges for all network hospitals.

Health Literacy

With more than 150 pages of community health information, Kettering Health Network’s three publications—Health Connection for Better Living, Years Ahead, and Physician Quarterly—continued to connect community members to health services, educate seniors on available discounted programs, and support physician interaction and achievements.
Quality and Safety Are Our Top Priorities

To ensure that the people in our communities get the best patient care possible, Kettering Health Network sets high standards for quality and safety. In 2013, the network was notified by Truven Analytics that Kettering Health Network hospitals ranked in the national top decile in quality and safety.

Core measures are diagnoses with research-based treatment guidelines for acute myocardial infarction, heart failure, pneumonia, and multiple surgical procedures within the Surgical Care Improvement Project, also known as SCIP measures. Core measures are publicly reported through the Centers for Medicare & Medicaid Services (CMS) Hospital Compare website and are tied to network quality scorecards for CMS value-based purchasing, Anthem, and UnitedHealthcare. All Kettering Health Network hospitals experienced significant improvement in core measures performance, decreasing variances in 2013 by 38 percent.

In 2013, Kettering Health Network committed to decreasing core measure variances in care by establishing One Best Practice across the network.

Core Measure Improvements

To ensure that the people in our communities get the best patient care possible, Kettering Health Network sets high standards for quality and safety. In 2013, the network was notified by Truven Analytics that Kettering Health Network hospitals ranked in the national top decile in quality and safety.

In 2013, Kettering Health Network committed to decreasing core measure variances in care by establishing One Best Practice across the network.

Core measures are diagnoses with research-based treatment guidelines for acute myocardial infarction, heart failure, pneumonia, and multiple surgical procedures within the Surgical Care Improvement Project, also known as SCIP measures. Core measures are publicly reported through the Centers for Medicare & Medicaid Services (CMS) Hospital Compare website and are tied to network quality scorecards for CMS value-based purchasing, Anthem, and UnitedHealthcare. All Kettering Health Network hospitals experienced significant improvement in core measures performance, decreasing variances in 2013 by 38 percent.

In 2013, Kettering Health Network committed to decreasing core measure variances in care by establishing One Best Practice across the network.

Core measures are diagnoses with research-based treatment guidelines for acute myocardial infarction, heart failure, pneumonia, and multiple surgical procedures within the Surgical Care Improvement Project, also known as SCIP measures. Core measures are publicly reported through the Centers for Medicare & Medicaid Services (CMS) Hospital Compare website and are tied to network quality scorecards for CMS value-based purchasing, Anthem, and UnitedHealthcare. All Kettering Health Network hospitals experienced significant improvement in core measures performance, decreasing variances in 2013 by 38 percent.

In 2013, Kettering Health Network committed to decreasing core measure variances in care by establishing One Best Practice across the network.

Core measures are diagnoses with research-based treatment guidelines for acute myocardial infarction, heart failure, pneumonia, and multiple surgical procedures within the Surgical Care Improvement Project, also known as SCIP measures. Core measures are publicly reported through the Centers for Medicare & Medicaid Services (CMS) Hospital Compare website and are tied to network quality scorecards for CMS value-based purchasing, Anthem, and UnitedHealthcare. All Kettering Health Network hospitals experienced significant improvement in core measures performance, decreasing variances in 2013 by 38 percent.

In 2013, Kettering Health Network committed to decreasing core measure variances in care by establishing One Best Practice across the network.

Core measures are diagnoses with research-based treatment guidelines for acute myocardial infarction, heart failure, pneumonia, and multiple surgical procedures within the Surgical Care Improvement Project, also known as SCIP measures. Core measures are publicly reported through the Centers for Medicare & Medicaid Services (CMS) Hospital Compare website and are tied to network quality scorecards for CMS value-based purchasing, Anthem, and UnitedHealthcare. All Kettering Health Network hospitals experienced significant improvement in core measures performance, decreasing variances in 2013 by 38 percent.

In 2013, Kettering Health Network committed to decreasing core measure variances in care by establishing One Best Practice across the network.

Core measures are diagnoses with research-based treatment guidelines for acute myocardial infarction, heart failure, pneumonia, and multiple surgical procedures within the Surgical Care Improvement Project, also known as SCIP measures. Core measures are publicly reported through the Centers for Medicare & Medicaid Services (CMS) Hospital Compare website and are tied to network quality scorecards for CMS value-based purchasing, Anthem, and UnitedHealthcare. All Kettering Health Network hospitals experienced significant improvement in core measures performance, decreasing variances in 2013 by 38 percent.

In 2013, Kettering Health Network committed to decreasing core measure variances in care by establishing One Best Practice across the network.

Core measures are diagnoses with research-based treatment guidelines for acute myocardial infarction, heart failure, pneumonia, and multiple surgical procedures within the Surgical Care Improvement Project, also known as SCIP measures. Core measures are publicly reported through the Centers for Medicare & Medicaid Services (CMS) Hospital Compare website and are tied to network quality scorecards for CMS value-based purchasing, Anthem, and UnitedHealthcare. All Kettering Health Network hospitals experienced significant improvement in core measures performance, decreasing variances in 2013 by 38 percent.

In 2013, Kettering Health Network committed to decreasing core measure variances in care by establishing One Best Practice across the network.

Core measures are diagnoses with research-based treatment guidelines for acute myocardial infarction, heart failure, pneumonia, and multiple surgical procedures within the Surgical Care Improvement Project, also known as SCIP measures. Core measures are publicly reported through the Centers for Medicare & Medicaid Services (CMS) Hospital Compare website and are tied to network quality scorecards for CMS value-based purchasing, Anthem, and UnitedHealthcare. All Kettering Health Network hospitals experienced significant improvement in core measures performance, decreasing variances in 2013 by 38 percent.

In 2013, Kettering Health Network committed to decreasing core measure variances in care by establishing One Best Practice across the network.

Core measures are diagnoses with research-based treatment guidelines for acute myocardial infarction, heart failure, pneumonia, and multiple surgical procedures within the Surgical Care Improvement Project, also known as SCIP measures. Core measures are publicly reported through the Centers for Medicare & Medicaid Services (CMS) Hospital Compare website and are tied to network quality scorecards for CMS value-based purchasing, Anthem, and UnitedHealthcare. All Kettering Health Network hospitals experienced significant improvement in core measures performance, decreasing variances in 2013 by 38 percent.

In 2013, Kettering Health Network committed to decreasing core measure variances in care by establishing One Best Practice across the network.

Core measures are diagnoses with research-based treatment guidelines for acute myocardial infarction, heart failure, pneumonia, and multiple surgical procedures within the Surgical Care Improvement Project, also known as SCIP measures. Core measures are publicly reported through the Centers for Medicare & Medicaid Services (CMS) Hospital Compare website and are tied to network quality scorecards for CMS value-based purchasing, Anthem, and UnitedHealthcare. All Kettering Health Network hospitals experienced significant improvement in core measures performance, decreasing variances in 2013 by 38 percent.

In 2013, Kettering Health Network committed to decreasing core measure variances in care by establishing One Best Practice across the network.

Core measures are diagnoses with research-based treatment guidelines for acute myocardial infarction, heart failure, pneumonia, and multiple surgical procedures within the Surgical Care Improvement Project, also known as SCIP measures. Core measures are publicly reported through the Centers for Medicare & Medicaid Services (CMS) Hospital Compare website and are tied to network quality scorecards for CMS value-based purchasing, Anthem, and UnitedHealthcare. All Kettering Health Network hospitals experienced significant improvement in core measures performance, decreasing variances in 2013 by 38 percent.
Kettering Medical Center

Established in 1964, Kettering Medical Center is the flagship hospital of Kettering Health Network, serving patients throughout the Dayton area. The comprehensive facilities at the Kettering campus also include the five-story Benjamin and Marian Schuster Heart Hospital, which opened in 2010.

New Garden Inspires and Encourages

The Garden of Hope and Remembrance was dedicated in 2013 in memory of pregnancy and newborn losses at Kettering Medical Center. An important part of Kettering’s comprehensive grief recovery program, the garden features a sculpture of children and benches for family members to use while reflecting, praying, and remembering. Its serenity has made it very helpful to many families after experiencing a loss. Some have reported finding peace from losses many years earlier while visiting the garden. The garden was made possible by the vision of Drs. Todd and Annette (Bombrys) Boyd and other generous donors.

ACCOMPLISHMENTS

› Officially verified Level II trauma center by the American College of Surgeons.
› First accredited HFAP Comprehensive Stroke Center in the United States.
› Named a Top 50 Top Cardiovascular Hospital in the nation by Truven Health Analytics.
› Honored as a Top 100 Hospital in the Nation by Truven Health Analytics.
› Best Regional Hospital, U.S. News & World Report.
› Listed in Becker’s Hospital Review 100 Hospitals With Great Heart Programs.
› Received “A” grade Hospital Safety Score from The Leapfrog Group.
› Ranked first of 31 hospitals in the Group A- Anthem cohort for quality measure outcomes.

In 2014 Kettering Medical Center will celebrate 50 years of serving the community.

SERVICES

› Full range of testing, including MRI, CT, clinical lab and nuclear studies
› Emergency, Level II trauma, and heart care by an accredited Chest Pain Center and Comprehensive Stroke Center
› Comprehensive cancer care, including Gamma Knife® Perfexion™, stereotactic body radiosurgery, and Versa HD linear accelerator
› Level III B Maternity Unit and Neonatal Intensive Care Unit (NICU)
› Orthopedics, including joint replacement and sports medicine
› Kettering Cardiovascular Institute
› Wallace Kettering Neuroscience Institute
› Graduate medical education: 4 residency and fellowship programs

BY THE NUMBERS

2013

3,860 employees
1,170 physicians on staff
265,112 outpatient visits
19,974 discharges
49,043 emergency visits
474 licensed beds
621 volunteers
2,274 babies delivered

Established in 1964, Kettering Medical Center is the flagship hospital of Kettering Health Network, serving patients throughout the Dayton area. The comprehensive facilities at the Kettering campus also include the five-story Benjamin and Marian Schuster Heart Hospital, which opened in 2010.

New Garden Inspires and Encourages

The Garden of Hope and Remembrance was dedicated in 2013 in memory of pregnancy and newborn losses at Kettering Medical Center. An important part of Kettering’s comprehensive grief recovery program, the garden features a sculpture of children and benches for family members to use while reflecting, praying, and remembering. Its serenity has made it very helpful to many families after experiencing a loss. Some have reported finding peace from losses many years earlier while visiting the garden. The garden was made possible by the vision of Drs. Todd and Annette (Bombrys) Boyd and other generous donors.

ACCOMPLISHMENTS

› Officially verified Level II trauma center by the American College of Surgeons.
› First accredited HFAP Comprehensive Stroke Center in the United States.
› Named a Top 50 Top Cardiovascular Hospital in the nation by Truven Health Analytics.
› Honored as a Top 100 Hospital in the Nation by Truven Health Analytics.
› Best Regional Hospital, U.S. News & World Report.
› Listed in Becker’s Hospital Review 100 Hospitals With Great Heart Programs.
› Received “A” grade Hospital Safety Score from The Leapfrog Group.
› Ranked first of 31 hospitals in the Group A- Anthem cohort for quality measure outcomes.

In 2014 Kettering Medical Center will celebrate 50 years of serving the community.

SERVICES

› Full range of testing, including MRI, CT, clinical lab and nuclear studies
› Emergency, Level II trauma, and heart care by an accredited Chest Pain Center and Comprehensive Stroke Center
› Comprehensive cancer care, including Gamma Knife® Perfexion™, stereotactic body radiosurgery, and Versa HD linear accelerator
› Level III B Maternity Unit and Neonatal Intensive Care Unit (NICU)
› Orthopedics, including joint replacement and sports medicine
› Kettering Cardiovascular Institute
› Wallace Kettering Neuroscience Institute
› Graduate medical education: 4 residency and fellowship programs

BY THE NUMBERS

2013

3,860 employees
1,170 physicians on staff
265,112 outpatient visits
19,974 discharges
49,043 emergency visits
474 licensed beds
621 volunteers
2,274 babies delivered
Sharing Smiles

After watching a video in an employee town hall meeting about how anyone can make a difference for our patients, Bruce Pratt, grounds coordinator for Sycamore, realized that anyone has the power to change someone’s day with a simple action. Soon after, a friend emailed him the photo of a tree with two beach balls painted to look like eyes. Bruce recalls, “They said, ‘Bruce, this looks like something you would do to make somebody smile!’” That gave Bruce an idea. Since fall 2013, Bruce has been spreading cheer with whimsical landscape designs that can be seen out the windows of the hospital. He has been rotating the designs, including a smiley face, sunset, and a heart, so that different wings of the hospital get to enjoy the creations. He thanks the entire grounds crew at Sycamore for helping keep the campus looking nice for visitors. “I know that the appearance of the outside of the hospital makes a difference to all that come here,” says Bruce. “I was inspired by a simple ‘spark’ from a video and a friend.”
Grandview Medical Center

Established in 1926, Grandview is nestled in a historic Dayton neighborhood. Affiliated with the Ohio University Centers for Osteopathic Research and Education, Grandview is one of the largest osteopathic teaching hospitals in the country.

SERVICES

- Full range of testing, including MRI, CT, clinical lab, and nuclear studies
- Emergency and heart care by an accredited Chest Pain Center and Primary Stroke Center
- Orthopedics, including joint replacement and sports medicine
- Weight-loss surgery as a Bariatric Center of Excellence
- Inpatient and outpatient Surgery Center, including open-heart, neurosurgery, and spine surgery
- Behavioral health services, including adult and geropsychiatric programs
- Graduate medical education: 18 residency and fellowship programs
- Victor J. Cassano Health Center—a community health center
- Schrimpf Eye Center

IN THE BEGINNING GOD CREATED THE HEAVENS AND THE EARTH.
—Genesis 1:1 and focus of the new Creation Wall in Grandview’s recently renovated lobby.

BY THE NUMBERS

| 2013 | 1,474 employees | 494 physicians on staff | 289 licensed beds | 130 residents and fellows | 7,411 discharges | 206,378 outpatient visits | 51,188 emergency visits | 105 volunteers |

ACCOMPLISHMENTS

- Accredited by Healthcare Facilities Accreditation Program (HFAP) as a Primary Stroke Center.
- Honored by HealthGrades as Distinguished Hospital for Clinical Excellence—10 years, 2004–2013.
- Named one of America’s 50 Best Hospitals by HealthGrades—2008–2013.
- Received Patient Safety and Excellence Award from HealthGrades.
- Operated six full-service ambulatory care centers, freestanding Emergency Department, and urgent care services.
- Community flag-raising ceremony was held in honor of Donate Life Month on April 18, 2013. For the second year in a row a ceremony was held during National Organ Donation month, honoring those patients who donated organs for the survival of others.

Updates and Renovations at Grandview

Grandview Medical Center’s first major renovation in 25 years added a 70,000-square-foot, five-story expansion, which opened in March 2013. The expansion moved pre- and post-surgical units and operating rooms next to each other. Outpatient access improved with the renovation of the front entrance, new elevators, and centrally located registration and preadmission testing. A complete dining upgrade included a new kitchen, dining room, and approach to serving food to patients. Now inpatients can order personalized meals from a room service menu.

In the beginning God created the heavens and the earth.
—Genesis 1:1 and focus of the new Creation Wall in Grandview’s recently renovated lobby.
Established in 1978, in 2013 Southview celebrated 35 years of providing greater-Dayton-area residents with the very best healthcare services in the community. Like its sister organization, Grandview Medical Center, Southview is an osteopathic teaching hospital.

Keeping Mom and Baby Together

One of six hospitals in Ohio with a designation from Baby-Friendly, USA, Southview’s Maternity Center focuses on promoting the mother-baby bond.

After having her baby at Southview and using the First Steps lactation service, Kendra credits First Steps and lactation consultant Katy Boyd, RN, for keeping her breastfeeding.

When her baby Samantha was having trouble latching, Kendra called the First Steps outpatient lactation service. Katy stayed late the night before Christmas Eve to see Kendra and Samantha.

“Katy really put me at ease,” says Kendra.

Katy explains that while Baby-Friendly designated hospitals are committed to supporting breastfeeding, they support all mothers. “We respect whatever the mother wants, from breastfeeding to bottle feeding, we’re there to keep moms and babies together.”

Southview Medical Center

Services

- Full range of testing, including MRI, CT, clinical lab, and nuclear studies
- Emergency, heart, and stroke services offered by an accredited Primary Stroke Center
- Malnutrition with a Level II designated Special Care Nursery
- Inpatient and outpatient surgery
- Orthopedics, including joint replacement and sports medicine, and is designated a Hand and Orthopedic Center of Excellence
- Physical Medicine and NeuroRehab Balance Center of Yankee
- Joslin Diabetes Center
- Southview Women’s Center

A C C O M P L I S H M E N T S

- Named Best Regional Hospital by U.S. News & World Report along with Grandview.
- Accredited as a Primary Stroke Center by Healthcare Facilities Accreditation Program (HFAP).
- Designated Hand Trauma Center by Greater Dayton Area Hospital Association for Emergency Medical Squad referrals.
- Sponsored the Walk to Cure Arthritis Foundation’s 5K walk held on Southview Campus in June.
- Designated by Baby-Friendly USA for quality of care, optimal breastfeeding support, and customer satisfaction.
- Awarded Education Recognition by the American Diabetes Association for Self-Management Program in Diabetes for Joslin Diabetes Center.

2013

BY THE NUMBERS

549 employees
494 physicians on staff
128 licensed beds
4,128 discharges
113,962 outpatient visits
72 volunteers
1,712 babies delivered
5,181 Joslin Diabetes Center visits
4,553 Joslin Education visits
15,442 emergency visits

5,181 Joslin Diabetes Center visits
4,553 Joslin Education visits
15,442 emergency visits

BY THE NUMBERS

15,442 emergency visits
15,442 emergency visits
15,442 emergency visits
15,442 emergency visits
15,442 emergency visits
15,442 emergency visits
15,442 emergency visits
15,442 emergency visits
15,442 emergency visits
15,442 emergency visits
15,442 emergency visits
15,442 emergency visits
Reaccredited as a Level III Trauma Center by the American College of Surgeons.

Enhanced Ruth McMillan Cancer Center with renovations and upgrades, including an infusion center that offers more patient comfort.

Updated Emergency Department lobby and 17 examination rooms, standardized equipment, and added an EMS squad room.

Transitioned all patient rooms to private rooms with better overnight accommodations for patient families and visitors.

Renovated four operating rooms to improve surgeon effectiveness and patient safety.

Worked with the community to pass a five-year countywide hospital levy to support cancer, nursing, women’s, and emergency services for eastern Greene County.

Cancer Care in One Convenient Location

Services at the Ruth McMillan Cancer Center at Greene Memorial are designed to provide convenient access to oncology services in a peaceful and calm environment.

Remodeled in 2013, every aspect of the center’s design is focused on providing a safe, comfortable environment for patients and their families.

According to Emily Vannorsdall, MD, of Kettering Cancer & Blood Specialists, patients appreciate having radiation oncology and medical oncology services in one location.

“The close proximity makes treatment convenient for patients in Greene County,” says Dr. Vannorsdall.

If patients need additional treatment, the center collaborates with the cancer services at Kettering Medical Center.

“Because the same radiation and medical oncologists staff the cancer centers at Greene Memorial and Kettering, patients can easily transfer between the facilities to receive the care they need,” says Douglas Eismann, MD, PhD, medical director of radiation oncology at Kettering and Greene Memorial.

Greene Memorial Hospital

Greene Memorial Hospital has provided quality health care in Greene County for more than 60 years. Greene Memorial is a full-service hospital in Xenia, Ohio, also serving patients from Jamestown, Cedarville, and Yellow Springs.

[SERVICES]

Emergency, Level III trauma

Comprehensive cancer care, including chemotherapy, radiation treatments, surgery and radiation therapy, and the only linear accelerator in Greene County

Full range of testing, including MRI, CT, clinical lab, and nuclear studies

Breast Evaluation Center featuring digital mammography and the region’s only breast-specific gamma imaging

General, orthopedic, urological and endoscopy surgery procedures

Wound care, including advanced healing techniques

Urgent care services are provided at two convenient locations

[ACCOMPLISHMENTS]

Reaccredited as a Level III Trauma Center by the American College of Surgeons.

Enhanced Ruth McMillan Cancer Center with renovations and upgrades, including an infusion center that offers more patient comfort.

Updated Emergency Department lobby and 17 examination rooms, standardized equipment, and added an EMS squad room.

Transferred all patient rooms to private rooms with better overnight accommodations for patient families and visitors.

Renovated four operating rooms to improve surgeon effectiveness and patient safety.

Worked with the community to pass a five-year countywide hospital levy to support cancer, nursing, women’s, and emergency services for eastern Greene County.

[BY THE NUMBERS]

436 employees

312 physicians on staff

97,607 outpatient visits

2,823 discharges

61 volunteers

21,790 emergency visits

70 licensed beds

2013
Soin Medical Center

Soin is Kettering Health Network’s newest hospital, which opened in 2012. Conveniently located of I-675 and Route 35 in Beavercreek, Ohio, Soin serves Greene, western Clark, eastern Montgomery, and Miami counties.

A C C O M P L I S H M E N T S

› Accredited as a Level III Trauma Center by the American College of Surgeons.
› Introduced cancer services with the addition of Kettering Cancer Care at Soin featuring the Cancer Specialists of Greater Dayton and the Grandview Infusion Clinic.
› Added 32 private medical surgical patient rooms to accommodate high patient volume.
› Added 20 physician practices in its adjoining Ollie Davis Pavilion physicians office building.
› Recognized for Maternity Center in the top one percent nationally in patient satisfaction and quality.
› Recognized by the AIA Academy of Architecture for healthcare design that is patient-centric.
› Celebrated first anniversary with an outdoor community concert featuring the Dayton Philharmonic Orchestra to thank Beaver Creek and surrounding communities for its welcome and use of hospital services.
› Emergency and Level III trauma care
› Comprehensive cancer care, including chemotherapy, immunotherapy, and biotherapy treatments in coordination with surgery
› Universal Care Unit to better serve same-day surgery and observation patients
› Full range of testing, including MRI, CT, clinical lab, PET, and nuclear studies
› Birthing Center with a Level II Special Care Nursery
› Surgery, including general, spine, orthopedic, da Vinci robotics, endoscopy, vascular, and gynecology

S E R V I C E S

2013

BY THE NUMBERS

644 employees
465 physicians on staff
45,893 outpatient visits
127 licensed beds
188 volunteers
4,161 discharges
32,943 emergency visits
379 babies delivered

Soin Opens Fourth Floor

After opening in 2012, Soin Medical Center leaders didn’t expect to immediately face a shortage of beds. In July 2013, 32 additional private patient care rooms opened on the fourth floor of the hospital. The additional rooms provide cardiac monitor capability—suitable for patients with any medical or surgical issues.

In its first six weeks, the floor had, on average, 25 patients per day, says Belinda Mallett, vice president for patient care and clinical services. “We’ve had great feedback from our patients, staff, and physicians,” says Belinda. Belinda says the executive team designed the floor to create the best possible patient experience. “Every room is a private suite,” says Belinda. “Each suite has a couch, and family is welcome to sleep in the room with the patient. We do not restrict visiting hours.”
Fort Hamilton Hospital

Kettering Health Network’s only hospital outside of the Dayton region is located in Hamilton, Ohio. Fort Hamilton Hospital is a full-service hospital providing care to Butler County.

**SERVICES**

- Full range of testing, including MRI, CT, clinical lab, and nuclear studies
- Emergency and heart care services, with one of the fastest cash labs in door-to-balloon times in Cincinnati
- Maternity care at The Family Birthplace
- Wound Healing Center with hyperbaric oxygen therapy
- Cancer care at the Gebhart Cancer Center featuring linear accelerator
- Only full-time hospital-based PET/CT scanner in Butler County
- Sleep Center, one of six network locations with a lab dedicated to sleep disorders
- Orthopedics including sports medicine

**ACCOMPLISHMENTS**

- Completed 5,000-square-foot renovation of the Emergency Department. Includes a new lobby, an emergency medical services squad lounge, and six additional rooms.
- Introduced room service for inpatients, allowing patients to order off a menu and eat meals when they are hungry.
- Modernized Sleep Center facilities and relocated to more convenient location.
- Seven physicians on staff were voted “Top Doctor” in their specialty by Cincinnati magazine.
- Emergency department door-to-provider time was nine minutes.
- Emergency department achieved door-to-balloon record time of 25 minutes.
- Full range of testing, including MRI, CT, clinical lab, and nuclear studies
- Emergency and heart care services, with one of the fastest cash labs in door-to-balloon times in Cincinnati
- Maternity care at The Family Birthplace
- Wound Healing Center with hyperbaric oxygen therapy
- Cancer care at the Gebhart Cancer Center featuring linear accelerator
- Only full-time hospital-based PET/CT scanner in Butler County
- Sleep Center, one of six network locations with a lab dedicated to sleep disorders
- Orthopedics including sports medicine

**2013 BY THE NUMBERS**

- 926 employees
- 303 physicians on staff
- 590 babies delivered
- 106 volunteers
- 8,069 discharges
- 104,253 outpatient visits
- 41,396 emergency visits
- 266 licensed beds
- 590 babies delivered
- 106 volunteers
- 8,069 discharges
- 104,253 outpatient visits
- 41,396 emergency visits
- 266 licensed beds

**Fort Hamilton ED Gets New Look**

Extensive renovations and updates in Fort Hamilton Hospital’s Carruthers Emergency Department (ED) have created a space of peace and healing. Patients and their families who enter the Emergency lobby find a new reception desk and waiting area. After completing the triage process, patients are sent to either an updated traditional room or a new minor care area. New private rooms are also available for behavioral health patients.

The new lobby features new furniture, lots of natural light, a fireplace, and artwork of Hamilton landmarks.

The updated space also allows the staff to deliver quality care more efficiently. The ED’s updated flow was created to facilitate door-to-provider time. This is how long it takes for a patient to be seen by a physician and taken to an exam room. Fort Hamilton’s average door-to-provider time was nine minutes in 2013.

Marcus Romanato, MD, medical director of the ED, says the upgrades provided a “first class facility that matches the high quality of care that was already provided.”
Kettering Physician Network

Greater-Dayton and Cincinnati areas

Kettering Physician Network (KPN) employs more than 218 physicians and 67 mid-level providers throughout the greater-Dayton and Cincinnati areas. With an extensive range of specialties and expertise, KPN physicians provide comprehensive care at more than 70 locations.

Physician Podcasts Promote Wellness and Health Education

As a community service, Kettering Physician Network physicians starred in YouTube videos and audio podcasts featuring health and wellness information. In 2013, 13 physicians contributed to the Health Connection video and podcast series. Each video is three to five minutes and includes important yet easy-to-understand information on health topics, including heart disease, hip replacement, diabetes, mammograms, dementia, and cancer.

Krista Migliore, DO, discusses a common knee injury, the meniscus tear, in an episode of Health Connection.
Kettering College

Dayton

A fully accredited college offering graduate and undergraduate degrees in health science education, Kettering College was founded in 1967 as a division of Kettering Medical Center.

Kettering College offers associate’s, bachelor’s, and master’s degrees in eight areas of health care:
- Diagnostic medical sonography
- Human biology
- Nursing
- Physician Assistant
- Radiologic sciences and imaging
- Respiratory care
- Healthcare education
- Healthcare management

ACCOMPLISHMENTS

- Completed a service project at the Ronald McDonald House, cleaning up the property.
- Organized the fifth annual Spring Into Health 5K, with a record 530 registrants and raising $9,300 for Dayton’s Good Neighbor House and college Physician Assistant Student Development Fund.
- Participated in the City of Kettering’s annual Make a Difference Day, cleaning up the community.
- Hosted free Christian concert series for the community along with Kettering Seventh-day Adventist Church.
- Collected, assembled, and distributed 250 Easter baskets to area agencies in collaboration with Kettering Seventh-day Adventist Church.

2013

Kettering Behavioral Medicine Center

Dayton

Kettering Behavioral Medicine Center’s team of doctors, social workers, nurses, psychologists, and counselors provides caring and private treatment for children, teens, and adults.

SPECIALTIES

- Teen inpatient services for ages 11–17
- Adolescent day program
- Adult inpatient—18 years and older
- Short-stay inpatient services
- Psychological evaluation and testing for children and teens
- Psychiatric evaluations and medication management
- Adult outpatient services—18 years and older
- Child/Adolescent outpatient services—ages 5–17

SERVICES

- 138 employees
- 138 licensed beds
- 33 adult beds
- 22 adolescent beds
- 38 bachelor of science in health professions degrees
- 271 associate degrees and certifications
- 880 students
- 226 faculty and staff
- 2,266 associate’s degrees

2013

BY THE NUMBERS

- 86 bachelor’s degrees
  - 25 in human biology
  - 25 in diagnostic medical sonography
  - 23 in nursing
  - 13 bachelor of science in health professions degrees
- 141 associate of science degrees
  - 104 in nursing
  - 24 in radiologic technology
  - 13 in respiratory care
- 41 master of physician assistant studies degrees

ACCOMPLISHMENTS

- Completed a service project at the Ronald McDonald House, cleaning up the property.
- Organized the fifth annual Spring Into Health 5K, with a record 530 registrants and raising $9,300 for Dayton’s Good Neighbor House and college Physician Assistant Student Development Fund.
- Participated in the City of Kettering’s annual Make a Difference Day, cleaning up the community.
- Hosted free Christian concert series for the community along with Kettering Seventh-day Adventist Church.
- Collected, assembled, and distributed 250 Easter baskets to area agencies in collaboration with Kettering Seventh-day Adventist Church.
SENIOR SERVICES OFFERED IN THREE LOCATIONS

Kettering Health Network’s senior living facilities offer a full range of health services from independent and assisted-living to rehabilitation services and Alzheimer’s care. Three convenient locations provide compassionate care and a home-like environment for seniors in Greene and Montgomery counties.

Greene Oaks Retirement Community

Xenia

Located next to Greene Memorial Hospital, Greene Oaks offers a continuum of nursing and rehabilitative care services to the community.

- Skilled, intermediate, and rehabilitative nursing care offered at Oak View
- A secure Alzheimer’s/dementia area, the Meadows, provides a safe environment with room to roam, where residents are encouraged to socialize
- Independent living offered through The Oaks senior condominium community
- On-site medical care, including physical, speech, and occupational therapy, as well as audiology, dental, podiatry, psychological, and vision care

SERVICES

- Short-term rehabilitation stays in the skilled nursing facility for individuals who require short-term rehabilitation or high-level nursing services before transitioning back home
- Rehab services, such as 24-hour skilled nursing care, pain management, wound management, and specialized therapies
- Long-term care, including 24-hour nursing services and a restorative nursing program
- A full activity schedule with a variety of structured activities designed to improve quality of life
- On-site access to convenient healthcare services, including physical, occupational, and speech therapy, as well as audiology, dental, dietitian, vision, pharmacy, psychologist, x-ray, and lab

2013

106 licensed skilled nursing facility beds
22 independent condo homes
7 volunteers
134 employees

ACCOMPLISHMENTS

- Tier 1 recognition by the American Health Care Association’s Quality Initiative Recognition Program (QIRP), for achieving Quality Initiative goals for safely reducing the off-label use of antipsychotics.
- Perfect survey score from Ohio Department of Health, May 2013.

Sycamore Glen Health Center

Miamisburg

This skilled nursing facility is located on the campus of Sycamore Medical Center.

2013

164 employees
100 licensed skilled nursing facility beds
5 volunteers
60 licensed skilled nursing facility beds

BY THE NUMBERS
Sycamore Glen Retirement Community
Miamisburg

This community on the campus of Sycamore Medical Center features independent-living and assisted-living options with a range of housing options for seniors age 55 and up.

SERVICES

› High-rise apartments with independent-living and assisted-living options
› Maintenance-free cottages, ranches, and duplex homes
› Access to meals, housekeeping, activities, an exercise room, and concierge service
› Located next to hospital and emergency services, physician offices, banking, and credit union

ACCOMPLISHMENTS

› Perfect survey score from Ohio Department of Health, May 2013.
› Continued focus on excellent, quality activity programming featuring wellness activities.
› Purchased new wheelchair-accessible bus with the support of the Kettering Foundation and Chuck George, of Interstate Ford.
› Strategic plan in place to focus on several quality initiatives as recommended by the National Center for Assisted Living.

2013 BY THE NUMBERS

› 174 residential care facility beds
› 85 employees
› 127 independent-living homes in the village
› 20 volunteers

Five Sycamore Glen Couples Celebrate Love and Marriage

After witnessing the inspiring love stories of many of the couples who reside at Sycamore Glen Retirement Community, employees wanted to do something special to help the residents celebrate their love and commitment.

The staff came together to plan a ceremony and reception for residents to recommit their wedding vows on June 21, 2013. Five couples, all residents of the community, participated with family, staff, and other residents. The service included a homily by the network director of spiritual services and music by a three-piece string ensemble. The officiant shared the stories of commitment and love during the ceremony. A World War II veteran, present during the raising of the American flag at Iwo Jima, recommitted himself to his wife of 68 years. This couple met while waiting to play pool; they fell in love, married, and then raised four children together. Another couple, who met on a school bus in high school 63 years ago, shared their secret to longevity in marriage: “intimacy and mutual admiration.” Gerald and Marylin Patrick, married for 63 years, said their secret to a happy marriage is to “stay in the church and right with the Lord. It’s the only way it can work.”

Employees wanted to do something special to help the residents celebrate their love and commitment.
Finances

Because Kettering Health Network is a not-for-profit organization, all net revenue over expenses goes back to our hospitals, facilities, and services. Unlike for-profit healthcare organizations, where money becomes dividend checks to investors, this money funds capital improvement, enhanced patient care, new hospital programs, and community outreach.

Kettering Health Network 2013 Financial Summary

**Total net revenue:** $1,314,088,000

**Earnings available for equipment, plant and property improvement, and repayment of long-term debt:** $64,440,000

**Total expenses:** $1,249,648,000

**Expenses**

- **Supplies and other expenses:** $335,975,000
- **Purchased services:** $143,575,000
- **Depreciation:** $84,971,000
- **Interest:** $29,302,000
- **Employee compensation:** $655,825,000

**Charity care:** $30,510,514

**Medicaid shortfall:** $26,780,461

**Subsidized health services:** $16,644,997

**Education and community health improvement services:** $21,684,987

**Medicare shortfall:** $4,277,621

**Total expenses:** $1,249,648,000

**Total net revenue:** $1,314,088,000

**2013 Summary of Community Benefit**

Total $99,898,580

Every day Kettering Health Network gives back to our communities in the form of free health care, community health improvement, health professions education, research, and other subsidized health services to address priorities identified as important by our communities.

We also cover the costs of Medicaid, Medicare, and other government-sponsored programs that the programs fail to cover.
Kettering Medical Center Foundation

The Kettering Medical Center Foundation promotes excellence in health care, research, and medical education for funds serving Kettering and Sycamore medical centers, Kettering College, and their associated programs. In 2013 the foundation provided $1,041,912 in support of hospitals and programs.

### 2013 EVENTS SUPPORTED

- Employee assistance fund
- Chaplain’s outreach
- Garden of Hope
- Staff education and encouragement
- Patient assistance and encouragement
- Neuro-Rehab and Balance Project
- 2013 Cancer Symposium
- Medical education lectures
- Diabetes education for underinsured
- Breast imaging for 800 underinsured
- Breast Center patient education

- Kettering College scholarship and financial aid
- Kettering College faculty development
- Sycamore Medical Center chapel upgrade
- Sycamore Glen Retirement Center van
- Sycamore video conference cart
- Sycamore and Kettering volunteer-funded equipment
- School of Health Hospital Building
- Kettering—glide scope for SICU
- Kettering—PolyCom upgrade for Dean Amphitheater
- Kettering—SAEBO evaluation and treatment kit
- Kettering—CT for respiratory care
- Kettering—Fasttron-BiOvision digital surgical biopsy equipment
- Kettering—coag check machine for Anti-Coag Clinic
- Kettering—webcams for NICU
- Kettering—CYTO console for cardiac cristalization
- Kettering College—digital optics, PA skills lab

### 2013 EVENTS

- 25th Anniversary of Heart to Heart Gala and concert featuring Sarah McLachlan and the Dayton Philharmonic Orchestra
- Provided asthma screenings at two neighborhood public schools.
- At Edison School, 47 students were screened and one-third were considered at risk. At Charity Adams Early Girls Academy, over half of the 48 students screened were considered at risk.
- Organized and coordinated visits from Santa and Mrs. Claus to the neighboring nursing homes, Forest View, and Grafton Oaks, and distributed gifts to over 100 residents adopted by Grandview and Southview employees.

Grandview Foundation

The Grandview Foundation is committed to education that supports the unique osteopathic approach to health care, consistent with the legacy of Adventist health care; the delivery of high-quality medical services to improve the lives of the people in our community; and research to promote these areas.

2013 EVENTS

- 25th annual Eagle Sweepers golf outing—$150,935 was raised to benefit the Women’s Center at Southview Medical Center. Proceeds from the golf outing and additional funds were used for renovations and expansions to the Women’s Center, along with enhanced educational technology for residents and a 3D ultrasound.
- A continuing medical education (CME) physician lecture and dinner event in the newly renovated lobby of Grandview celebrated and recognized the career of Grandview pulmonologist Donald Burns, DO.
- Celebrated the Grandview renovation, Grandview chapel, and Schrimpf Eye Center’s grand openings in May.
- Assisted with the 55th annual Holiday Gala event, held at the Dayton Art Institute. A special tribute was held for the three family physicians who were inducted into the Hall of Distinguished Service for reaching the milestone of 50 years in the practice of osteopathic medicine.
- Assisted with the 18th annual Family Practice Review and Raunison CME physician lectures and conferences.

Community Wellness and Outreach Programs

- Provided asthma screenings at two neighborhood public schools.
- At Edison School, 47 students were screened and one-third were considered at risk. At Charity Adams Early Girls Academy, over half of the 48 students screened were considered at risk.
- Assisted with the 55th annual Holiday Gala event, held at the Dayton Art Institute. A special tribute was held for the three family physicians who were inducted into the Hall of Distinguished Service for reaching the milestone of 50 years in the practice of osteopathic medicine.
- Assisted with the 18th annual Family Practice Review and Raunison CME physician lectures and conferences.

A community open house celebrating Grandview Medical Center’s renovations included a visit by Gen, one of the Dayton Dragons’ mascots.
Greene Medical Foundation

Greene Medical Foundation fosters community partnerships to advance Kettering Health Network’s care facilities in Greene County, including Greene Memorial Hospital in Xenia and Soin Medical Center in Beavercreek. Greene Medical Foundation raised $2,411,677 in 2013. Grants given to the hospitals totaled $620,035. These funds were used to underwrite programs, equipment, and renovations at Greene Memorial Hospital and Soin Medical Center.

Fort Hamilton Hospital Foundation

Over the years, when asked, the community has generously donated millions of dollars to help Fort Hamilton Hospital expand services, improve patient care areas, provide services to the community, enlarge the hospital, and bring state-of-the-art technology to Hamilton. The Fort Hamilton Foundation raised a total of $1,692,400 in 2013 and awarded $188,689 in grants.

2013 EVENTS
Titanium Golf Tournament
- Sponsored by Greene Medical Foundation for almost 20 years, the 2013 Titanium Golf Tournament took place at Country Club of the North in Beavercreek and raised almost $40,000 to assist with the installation of a permanent MRI at Greene Memorial Hospital.

Circle of Victory Cancer Awareness Walk
- More than 500 walkers attended the 20th annual Greene Medical Foundation’s Circle of Victory Cancer Awareness Walk. The event raised more than $34,000 to assist cancer patients with treatment costs, prescriptions, follow-up care, and relief from financial burdens.

Soin First Anniversary Community Concert
- The foundation helped the Indu and Raj Soin Medical Center celebrate the first year serving the community with a free concert featuring the Dayton Philharmonic Orchestra. More than 3,500 community members attended.

Fort Hamilton Hospital Foundation Creates Angel Fund
A special new fund provides medical supplies, medications, or personal items for the most disadvantaged patients at Fort Hamilton. After witnessing the need, several employees, headed by Tari Grimes of education services, went to hospital administration and proposed the Angel Fund as a way to help.

"Many patients do not have the money upon discharge to purchase medical supplies, including items like ostomy bags," says Sonja Kranbuhl, Fort Hamilton Foundation Director. "This fund will allow the hospital to send patients home with their initial supplies or prescriptions."
Hospitals
Fort Hamilton Hospital
630 Eaton Avenue
Hamilton, OH 45013
(513) 867-2000

Grandview Medical Center
458 W. Grand Avenue
Dayton, OH 45403
(937) 723-3200

Greene Memorial Hospital
1141 N. Monroe Drive
Xenia, OH 45386
(937) 352-2000

Kettering Medical Center
3135 Southbound Boulevard
Kettering, OH 45429
(937) 298-4331

Soin Medical Center
3155 Pentagon Boulevard
Beavercreek, OH 45431
(937) 724-5000

Southview Medical Center
1981 Miamisburg-Centerville Road
Centerville, OH 45459
(937) 401-6000

Sycamore Medical Center
4000 Miamisburg-Centerville Road
Miamisburg, OH 45342
(937) 866-0551

Facilities
Beavercreek Health Center
2510 Commons Boulevard
Beavercreek, OH 45431
(937) 558-3000

Beavercreek HealthPark
3377 Kemp Road
Beavercreek, OH 45431
(937) 408-4000

Beaverview Health Care Center
3806 Dayton-Xenia Road
Beavercreek, OH 45434
(937) 408-4010

Victor J. Cassano Health Center
165 S. Edwin C. Moses Boulevard
Dayton, OH 45402-8472
(937) 558-0180

Corwin M. Nixon Health Center
1470 N. Broadway
Lebanon, OH 45036
(513) 696-1200

Dayton Sports Medicine
630 Eaton Avenue
Hamilton, OH 45013
(513) 867-4165

Fort Hamilton Sports Medicine
630 Eaton Avenue
Hamilton, OH 45013
(513) 867-4165

Beavercreek Health Center
2510 Commons Boulevard
Beavercreek, OH 45431
(937) 558-3000

Beavercreek HealthPark
3377 Kemp Road
Beavercreek, OH 45431
(937) 408-4000

Beaverview Health Care Center
3806 Dayton-Xenia Road
Beavercreek, OH 45434
(937) 408-4010

Victor J. Cassano Health Center
165 S. Edwin C. Moses Boulevard
Dayton, OH 45402-8472
(937) 558-0180

Corwin M. Nixon Health Center
1470 N. Broadway
Lebanon, OH 45036
(513) 696-1200

Dayton Sports Medicine
2510 Commons Boulevard
Beavercreek, OH 45431
(937) 558-3000

Fort Hamilton Sports Medicine
630 Eaton Avenue
Hamilton, OH 45013
(513) 867-4165

Dayton Eye Surgery Center
81 Sylvia Drive
Dayton, OH 45440
(937) 431-9531

Dayton Medical Imaging
113 W. National Road
Vandalia, OH 45377
(937) 699-9729

Dayton Sports Medicine
2510 Commons Boulevard
Beavercreek, OH 45431
(937) 558-3000

› 8701 Old Troy Pike
Huber Heights, OH 45424
(937) 558-3300

› 450-B Washington-Jackson Road
Eaton, OH 45320
(937) 408-4000

› 1470 N. Broadway, Suite 140
Lebanon, OH 45356
(937) 969-1200

› 7677 Yankee Street, Suite 110
Centerville, OH 45459
(937) 961-6400

Englewood Health Center
1250 W. National Road, Suite 500
Clayton, OH 45315
(937) 830-3300

Fort Hamilton Sports Medicine
630 Eaton Avenue
Hamilton, OH 45013
(513) 867-4165

Joslin Diabetes Center
1989 Miamisburg-Centerville Road
Centerville, OH 45459
(937) 401-7017

Kettering Behavioral Medicine Center
5548 Lavine Road
Dayton, OH 45439
(937) 558-4600

Kettering Breast Evaluation Centers
› 580 Lincoln Park Boulevard, Suite 200
Kettering, OH 45429
(937) 299-0059

› 2510 Commons Boulevard
Beavercreek, OH 45431
(937) 408-4000

› 7740 Washington Village Drive
Centerville, OH 45459
(937) 866-0551

› 630 Eaton Avenue
Hamilton, OH 45013

Continued on page 46
### Kettering Health Network Facilities

**Continued from page 45**

<table>
<thead>
<tr>
<th>Facility Name</th>
<th>Address</th>
<th>Phone</th>
</tr>
</thead>
<tbody>
<tr>
<td>Kettering Breast Evaluation Centers</td>
<td>1141 N. Monroe Drive, Xenia, OH 45380</td>
<td>(937) 534-4615</td>
</tr>
<tr>
<td>Kettering Diabetes &amp; Nutrition Center</td>
<td>2115 Leiter Road, Mason, OH 45440</td>
<td>(937) 534-3872</td>
</tr>
<tr>
<td>Kettering Imaging Centers</td>
<td>Lincoln Park: 540 Lincoln Park Boulevard, Suite 100, Kettering, OH 45429</td>
<td>(937) 290-0800</td>
</tr>
<tr>
<td></td>
<td>South: 1092 Far Hills Avenue, Suite 1, Kettering, OH 45429</td>
<td>(937) 643-9299</td>
</tr>
<tr>
<td></td>
<td>Woodman: 3205 Woodman Drive, Dayton, OH 45420</td>
<td>(937) 531-6771</td>
</tr>
<tr>
<td>Kettering Sports Medicine Center</td>
<td>4403 Far Hills Avenue, Kettering, OH 45429</td>
<td>(937) 385-3800</td>
</tr>
<tr>
<td></td>
<td>355 Coventry Drive, Suite 1, Franklin, OH 45005</td>
<td>(937) 871-6771</td>
</tr>
<tr>
<td></td>
<td>540 Lincoln Park Boulevard, Suite 360, Kettering, OH 45429</td>
<td>(937) 384-6802</td>
</tr>
<tr>
<td>Kettering Counseling Center</td>
<td>5300 Lamerre Road, Dayton, OH 45429</td>
<td>(937) 534-4615</td>
</tr>
<tr>
<td>Kettering Cardiology Diagnostic Center</td>
<td>540 Lincoln Park Boulevard, Suite 300, Kettering, OH 45429</td>
<td>(937) 384-6802</td>
</tr>
<tr>
<td>Kettering Urgent Care</td>
<td>Beavercreek: 3371 Kemp Road, Beavercreek, OH 45431</td>
<td>(937) 456-4290</td>
</tr>
<tr>
<td></td>
<td>Xenia: 50 N. Progres Avenue, Xenia, OH 45385</td>
<td>(937) 352-2850</td>
</tr>
<tr>
<td>Neuro Physical Therapy</td>
<td>Sugarcreek Health Center: 3205 W. National Road, Suite 250, Clayton, OH 45315</td>
<td>(937) 832-8992</td>
</tr>
<tr>
<td></td>
<td>NeuroRehab &amp; Balance Center: 7000 Yankee Street, Suite 1900, Dayton, OH 45419</td>
<td>(937) 401-6709</td>
</tr>
<tr>
<td></td>
<td>Preble County Medical Center: 450-B Washington-Jackson Road, Eaton, OH 45320</td>
<td>(937) 401-6709</td>
</tr>
<tr>
<td></td>
<td>Sugarcreek Health Center: 8438 Wilmington Pike, Suite 200, Dayton, OH 45429</td>
<td>(937) 558-3800</td>
</tr>
<tr>
<td></td>
<td>Sycamore Glen Retirement Community: 317 Sycamore Glen Drive, Dayton, OH 45459</td>
<td>(937) 866-2984</td>
</tr>
<tr>
<td></td>
<td>Sycamore Glen Health Center: 2175 Leiter Road, Mason, OH 45440</td>
<td>(937) 384-4300</td>
</tr>
<tr>
<td></td>
<td>Urgent Care of Hamilton: 1 North Brookwood Avenue, Hamilton, OH 45013</td>
<td>(513) 896-9700</td>
</tr>
<tr>
<td></td>
<td>The Women’s Center at Southview: 1935 Miami-Scot Center, Road, Suite 2045, Centerville, OH 45459</td>
<td>(937) 541-5202</td>
</tr>
<tr>
<td></td>
<td>Yankee Medical Center: 7767 Yankee Street, Centerville, OH 45459</td>
<td>(937) 401-6155</td>
</tr>
</tbody>
</table>

**Locations**

- Grandview Medical Center
- Kettering Medical Center
- Sycamore Medical Center
- Greene Memorial Hospital
- Southview Medical Center
- Fort Hamilton Hospital

**Kettering Health Network is a network of seven hospitals, eight emergency departments, and more than 50 outpatient facilities offering health services for every stage of life.**
“Nothing ever built arose to touch the skies unless some man dreamed that it should, some man believed that it could, some man willed that it must.”

—Charles F. Kettering